

PET DEALER INSPECTION REPORT - AI-500

Rating: **Non-Compliant General Business L:**

Purpose: **Inspection**

DATE/TOA: **3/22/12 11:15 am**

License No.: **166** Expiration Date: **04/13/2012**
Pet World - Roch.
Country Club Plaza
East Rochester NY 14445

Inspector #: **56**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26A - Care of Animals by Pet Dealers

Section 401

A. Housing In/Out

- | | |
|----------------------|----------------|
| 1. Primary Enclosure | Satisfactory |
| 2. Surfaces | Satisfactory |
| 3. Space | Satisfactory |
| 4. Wire Flooring | Satisfactory |
| 5. Ventilation | Satisfactory |
| 6. Temp/Shelter | Satisfactory |
| 7. Light | Satisfactory |
| 8. Waste & Drainage | Satisfactory |
| 9. Whelping Box | Not Applicable |

B. Sanitation

- | | |
|----------------|--------------|
| 1. Cleanliness | Satisfactory |
| 2. Safety | Satisfactory |
| 3. Trash | Satisfactory |

C. Feeding & Watering

- | | |
|----------------|--------------|
| 1. Food | Satisfactory |
| 2. Intervals | Satisfactory |
| 3. Receptacles | Satisfactory |
| 4. Water | Satisfactory |

D. Humane Methods

- | | |
|---------------|--------------|
| 1. Handling | Satisfactory |
| 2. Euthanasia | Satisfactory |

E. Veterinary Care

- | | |
|----------------------|--------------|
| 1. Inoculations | Satisfactory |
| 2. Sick/Injured Care | Satisfactory |

Any sick animals are promptly examined by a veterinarian and appropriate treatment administered as prescribed.

- | | |
|------------------------|--------------|
| 3. Observation | Satisfactory |
| 4. Health Exams (dogs) | Satisfactory |
| 5. Isolation | Satisfactory |

Section 402

F. Records

- | | |
|----------------------------|--------------|
| 1. Source of Animals | Satisfactory |
| 2. 8 Weeks old at sale | Satisfactory |
| 3. Date Acquired | Satisfactory |
| 4. Description | Satisfactory |
| 5. Disposition | Satisfactory |
| 6. 2 Years of Records | Satisfactory |
| 7. Availability of Records | Satisfactory |

Section 403

G. Licenses

- | | |
|--------------------|--------------|
| 1. License Status | Satisfactory |
| 2. Advertisement | Satisfactory |
| 3. License Display | Satisfactory |

General Business Law - Article 35D - Sale of Dogs & Cats

Section 753 a,b,c

H. Sale of Animal

- | | |
|--------------------|--------------|
| 1. Receipt of Sale | Satisfactory |
| 2. Rabies Notice | Satisfactory |

Section 753b

I. Information Statement

- | | |
|--------------------------|--------------|
| 1. Standard Form | Satisfactory |
| 2. Dog License Notice | Satisfactory |
| 3. Spay/Neuter Notice | Satisfactory |
| 4. Source/Treatment Sign | Satisfactory |

**General Business Law - Article 35D -
Sale of Dogs & Cats**

Section 753c

J. Pedigree Registration

- | | |
|------------------------|--------------|
| 1. Registration Notice | Satisfactory |
| 2. Registry Disclosure | Satisfactory |

Section 754

K. Consumer Rights Notice

- | | |
|-------------------------|----------------|
| 1. Cons. Rights Posted | Satisfactory |
| 2. Cons. Rights Handout | General |

Pet World's Puppy Warranty handout states that a puppy can be returned within 14 days for a full refund (or exchange) and a refund of the initial veterinary examination fee only. This is contrary to NYS Pet Dealer Law which allows for a refund or exchange within 14 BUSINESS days and the reimbursement of "reasonable veterinary costs directly related to the veterinarian's certification that the animal is unfit for purchase".

L. Other

- | | |
|-----------------|----------------|
| 1. CVI | Satisfactory |
| 2. Dog Licenses | Not Applicable |
| 3. Other | Not Applicable |

Additional Information for Inspection:

Number of Animals:

Number of Dogs/Cats at premise: 12

REMARKS:

The Puppy Warranty handout refers to kennel cough as a common ailment of dogs. Puppies showing any symptoms of kennel cough while in the care of Pet World are treated for the ailment and disclosure provided to the purchaser. Section 357 of Article 26 of NYS Ag & Mkts Law was discussed. This section of law refers to those persons who willingly sell or offer to sell animals that have contagious or infectious diseases that are dangerous to other animals. Kennel cough is not usually a dangerous disease although it is contagious.

REPRESENTATIVE PRESENT FOR INSPECTION: **Melanie Zukauskas**
TITLE: **Assistant Manager**

REVIEWED BY: Inspector #: **14**
REVIEWED DATE: **03/27/2012**