

## PET DEALER INSPECTION REPORT - AI-500

Rating: **Non-Compliant General - 30**

Purpose: **Inspection**

DATE/TOA: **4/15/14 12:00 pm**

License No.: **221** Expiration Date: **06/06/2014**

**Pets Plus**  
**421 West Ave**  
**Lockport NY 14094**

Inspector #: **56**

These are the findings of an inspection of your facility on the date(s) indicated above:

### Agriculture & Markets Law - Article 26A - Care of Animals by Pet Dealers

#### Section 401

#### A. Housing In/Out

- |                      |                |
|----------------------|----------------|
| 1. Primary Enclosure | Satisfactory   |
| 2. Surfaces          | Satisfactory   |
| 3. Space             | Satisfactory   |
| 4. Wire Flooring     | Satisfactory   |
| 5. Ventilation       | <b>General</b> |

*Upon entering the store, the warm humid air smelled of a general animal odor. Reptiles and aquatic animals and fish comprise about half of the store space which may account for the odor. There was a mild odor of soiled animal bedding in the area where rats and mice were housed but the bedding itself appeared clean. Rabbit, guinea pig and ferret enclosures contained clean bedding.*

*The puppy housing area is a glass walled enclosure that has a ventilation system. Excrement odors were noticeable in the puppy room as staff were cleaning in that area during the inspection.*

- |                     |                |
|---------------------|----------------|
| 6. Temp/Shelter     | Satisfactory   |
| 7. Light            | Satisfactory   |
| 8. Waste & Drainage | Satisfactory   |
| 9. Whelping Box     | Not Applicable |
| 10. Isolation       | <b>General</b> |

*Two cages used to house sick cats and dogs are located in a main work area. The frequency of personnel moving in and out of that area increases the chance of the spread of disease. Isolation areas must be designated exclusively for the care of sick animals.*

#### B. Sanitation

#### 1. Cleanliness **General**

*Drop pans under wire flooring of the puppies' cages contained numerous mounds of fecal matter and saturated newspaper bedding.*

- |           |              |
|-----------|--------------|
| 2. Safety | Satisfactory |
| 3. Trash  | Satisfactory |

#### C. Feeding & Watering

- |                |              |
|----------------|--------------|
| 1. Food        | Satisfactory |
| 2. Intervals   | Satisfactory |
| 3. Receptacles | Satisfactory |
| 4. Water       | Satisfactory |

#### D. Humane Methods

- |               |              |
|---------------|--------------|
| 1. Handling   | Satisfactory |
| 2. Euthanasia | Satisfactory |

**Agriculture & Markets Law - Article  
26A - Care of Animals by Pet Dealers**

**Section 401**

**E. Veterinary Care**

1. Veterinary Plan **General**  
*A written plan was not on file.*
2. Inoculations **General**  
*No rabies vaccination documentation was on file for three dogs that were more than 16 weeks of age at the time of sale:*  
*Cava Pom #138001 was born on 8/11/13 and sold 1/26/14.*  
*Havanese #137804 was born 8/3/13 and sold 12/1/13*  
*Pom #416132 was born 3/30/13 and sold 8/8/13.*
3. Sick/Injured Care Satisfactory  
*Veterinary health exams are performed within the first 24 hours of acquisition and any concerns noted on the health certificate. Although two dogs were noted to have respiratory issues, no records of any veterinary care being necessary were on file. As per the directives of the veterinarian, and store protocol, animals are observed for the next 24 to 48 hours and returned to the breeder if any signs of illness are seen.*
4. Observation **General**  
*The daily health assessment of each cat and dog should be documented. A more detailed observation should be on file in cases where the veterinarian has noted signs of possible illness during his examination.*
5. Health Exams (dogs) Satisfactory
6. Exercise Plan **General**  
*A written plan was not on file.*  
*An exercise log was on file.*

**Section 402**

**F. Records**

1. Source of Animals Satisfactory
2. 8 Weeks old at sale Satisfactory
3. Date Acquired **General**  
*The date of acquisition was not consistently recorded.*
4. Description Satisfactory
5. Disposition Satisfactory
6. 2 Years of Records Satisfactory
7. Availability of Records Satisfactory

**Section 403**

**G. Licenses**

1. License Status Satisfactory
2. Advertisement Satisfactory
3. License Display Satisfactory

**General Business Law - Article 35D -  
Sale of Dogs & Cats**

**Section 753 a,b,c**

**H. Sale of Animal**

1. Receipt of Sale Satisfactory
2. Rabies Notice Satisfactory

**Section 753b**

**I. Information Statement**

1. Standard Form **General**  
*The individual identification number was not consistently recorded on dogs acquired from USDA licensed breeders.*
2. Dog License Notice Satisfactory
3. Spay/Neuter Notice Satisfactory
4. Source/Treatment Sign Satisfactory

**Section 753c**

**J. Pedigree Registration**

1. Registration Notice Satisfactory
2. Registry Disclosure Satisfactory

**Section 754**

**K. Consumer Rights Notice**

1. Cons. Rights Posted Satisfactory
2. Cons. Rights Handout Satisfactory

**General Business Law - Article 35D -  
Sale of Dogs & Cats**

**Section 754**

**L. Other**

- |                 |                |
|-----------------|----------------|
| 1. CVI          | Not Applicable |
| 2. Dog Licenses | Not Applicable |
| 3. Other        | Satisfactory   |

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Additional Information for Inspection:

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**Number of Animals:**

Number of Dogs/Cats at premise: 9

REMARKS:

REPRESENTATIVE PRESENT FOR INSPECTION:  
TITLE: **Manager / Owner respectively**

**Alissa Loc and Jon Kick**

REVIEWED BY: Inspector #: **14**  
REVIEWED DATE: **04/18/2014**