

## PET DEALER INSPECTION REPORT - AI-500

Rating: **Non-Compliant Critical - 7**

Purpose: **Inspection**

DATE/TOA: **3/22/18 12:15 pm**

License No.: **1018** Expiration Date: **04/13/2018**

**PETLAND**  
**5701 EAST CIRCLE DR.**

Inspector #: **070**

Inspector #: **64**

**CICERO NY 13039**

These are the findings of an inspection of your facility on the date(s) indicated above:

### Agriculture & Markets Law - Article 26A - Care of Animals by Pet Dealers

#### Section 401

##### A. Housing In/Out

- |                      |                |
|----------------------|----------------|
| 1. Primary Enclosure | Satisfactory   |
| 2. Surfaces          | Satisfactory   |
| 3. Space             | Satisfactory   |
| 4. Wire Flooring     | Satisfactory   |
| 5. Ventilation       | Satisfactory   |
| 6. Temp/Shelter      | Satisfactory   |
| 7. Light             | Satisfactory   |
| 8. Waste & Drainage  | Satisfactory   |
| 9. Whelping Box      | Not Applicable |

##### *Pet Store*

- |               |              |
|---------------|--------------|
| 10. Isolation | Satisfactory |
|---------------|--------------|
- Coating on wire flooring beginning to peel and rust in 3 cages. Corrected at time of inspection.*

##### B. Sanitation

- |                |              |
|----------------|--------------|
| 1. Cleanliness | Satisfactory |
| 2. Safety      | Satisfactory |
| 3. Trash       | Satisfactory |

##### C. Feeding & Watering

- |                |              |
|----------------|--------------|
| 1. Food        | Satisfactory |
| 2. Intervals   | Satisfactory |
| 3. Receptacles | Satisfactory |
| 4. Water       | Satisfactory |

##### D. Humane Methods

- |               |              |
|---------------|--------------|
| 1. Handling   | Satisfactory |
| 2. Euthanasia | Satisfactory |

##### E. Veterinary Care

- |  |                 |
|--|-----------------|
| 1. Veterinary Plan   | Satisfactory    |
| 2. Inoculations  | Satisfactory    |
| 3. Sick/Injured Care   | Satisfactory    |
| 4. Observation   | Satisfactory    |
| 5. Health Exams/CVI  | <b>Critical</b> |
| <i>4 records missing dates on veterinary health exam paperwork</i> |                 |
| 6. Exercise Plan   | Satisfactory    |

#### Section 402

##### F. Records

- |  |                 |
|--|-----------------|
| 1. Source of Animals   | Satisfactory    |
| 2. 8 Weeks old at sale   | Satisfactory    |
| 3. Date Acquired   | Satisfactory    |
| 4. Description   | Satisfactory    |
| 5. Disposition   | <b>Critical</b> |
| <i>2 dogs sold without completed information statements and did not receive all required handouts.</i> |                 |
| 6. 2 Years of Records  | Satisfactory    |
| 7. Availability of Records   | Satisfactory    |

#### Section 403

##### G. Licenses

- |   |                |
|---|----------------|
| 1. License Status                               | Satisfactory   |
| 2. Advertisement                                | Satisfactory   |
| 3. License Display                              | <b>General</b> |
| <i>License on display expired in April 2017</i> |                |

**General Business Law - Article 35D -  
Sale of Dogs & Cats**

**Section 753 a,b,c**

**H. Sale of Animal**

1. Receipt of Sale **General**  
*2 dogs sold without completed information statements and did not receive all required handouts.*
2. Rabies Notice **General**  
*2 dogs sold without completed information statements and did not receive all required handouts.*

**Section 753b**

**I. Information Statement**

1. Standard Form **General**  
*2 dogs sold without completed information statements and did not receive all required handouts.*
2. Dog License Notice **General**  
*2 dogs sold without completed information statements and did not receive all required handouts.*
3. Spay/Neuter Notice **General**  
*2 dogs sold without completed information statements and did not receive all required handouts.*
4. Source/Treatment Sign Satisfactory

**Section 753c**

**J. Pedigree Registration**

1. Registration Notice Satisfactory  
*Notice was not posted but was corrected at time of inspection*
2. Registry Disclosure **General**  
*2 dogs sold without completed information statements and did not receive all required handouts.*

**Section 754**

**K. Consumer Rights Notice**

1. Cons. Rights Posted Satisfactory
2. Cons. Rights Handout **General**  
*Warranty restricts and diminishes intent of consumer rights. 2 dogs sold without completed information statements and did not receive all required handouts.*

**General Business Law - Article 35D -  
Sale of Dogs & Cats**

**Section 754**

**L. Other**

- |                 |                |
|-----------------|----------------|
| 1. Dog Licenses | Satisfactory   |
| 2. Other        | Not Applicable |

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Additional Information for Inspection:

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**Number of Animals:**

Number of Dogs/Cats at premise: 22 dogs 0 cats

**REMARKS:**

Out of 50 dispositions evaluated, 4 dispositions were missing date of veterinary health exam. 2 dogs sold without completed information statements and did not receive all required handouts. All dogs sold, adopted, or given away must have information statements completed and handouts given every time. Company warranty restricting choice of veterinarian contradicts/limits consumer rights according to Article 35D section 753 which is not permitted. Coating on wire floor inserts in 3 of the larger cages in isolation were starting to peel and rust creating a non-impervious surface which prevents proper disinfection. Wire floor inserts were temporarily exchanged out with acceptable inserts at time of inspection. There were no animals currently in isolation at time of inspection. License on display had expired in April 2017. License must not only be displayed but also must be current.

REPRESENTATIVE PRESENT FOR INSPECTION: **Shanlini Mahadeo**  
TITLE: **General Manager**

REVIEWED BY: Inspector #: **14**  
REVIEWED DATE: **04/04/2018**