NEW YORK STATE DEPARTMENT OF AGRICULTURE AND MARKETS
DIVISION OF ANIMAL INDUSTRY
10B AIRLINE DRIVE, ALBANY, NY 12235

MUNICIPAL SHELTER INSPECTION REPORT - DL-90

Rating: **Unsatisfactory30** Purpose: **Inspection**

DATE/TOA: **3/25/25 10:45 am**

ONTARIO COUNTY HUMANE SOCIETY INC
HAPPY TAILS ANIMAL SHELTER
2976 COUNTY RD 48
CANANDAIGUA NY 14424

Inspector #: **80**
Inspector #: **64**

These are the findings of an inspection of your facility on the date(s) indicated above:

1. Shelter is structurally sound	No
Several enclosures have holes, loose bars, damaged or bent wire causing points/edges, and large gaps which could allow a dog to escape or cause injury. One dog enclosure in hallway had a latch that would not stay closed.	
2. Housing area and equipment is sanitized regularly	No
Housing area can not be sanitized properly, see remarks.	
3. Repairs are done when necessary	No
Cracks, crevices, and missing mortar in cinder blocks are not repaired as necassary.	
4. Dogs are handled safely	Yes
5. Adequate space is available for all dogs	Yes
6. Light is sufficient for observation	Yes
7. Ventilation is adequate	Yes
8. Drainage is adequate	Yes
9. Temperature extremes are avoided	Yes
10. Clean food and water is available and in ample amount	Yes
11. Veterinary care is provided when necessary	Yes
12. Dogs are euthanized humanely, by authorized personnel	Yes
13. Complete intake and disposition records are maintained for all seized dogs	Yes
14. Dogs transferred for purposes of adoption in compliance with Article 7	Yes
15. Redemption period is observed before adoption, euthanasia or transfer	Yes
16. Owners of identified dogs are properly notified	Yes
17. Redeemed dogs are licensed before release	Yes
18. Proper impoundment fees paid before dogs are released	Yes
19. Written contract or lease with municipality	Yes

Town - City - Village Information for Inspection:

TCV CODE	TCV NAME
3204	Town of East Bloomfield
3205	Town of Farmington
3201	Town of Bristol
3202	Town of Canadice
3203	Town of Canandaigua
3207	Town of Gorham
3208	Town of Hopewell
3209	Town of Manchester
3210	Town of Naples
3211	Town of Phelps
3212	Town of Richmond
3213	Town of Seneca
3214	Town of South Bristol
3215	Town of Victor
3216	Town of West Bloomfield
3217	City of Canandaigua
3218	City of Geneva
3206	Town of Geneva

REMARKS:

The mason blocks which make up the walls of the kennels in the housing area are porous and not sealed. There are large chunks of mortar missing between cinder blocks, which leaves large gaps, cracks and crevices. Due to this condition the kennel walls where dogs are housed are not be able to be sanitized properly. Bare concrete and mason blocks require routine maintenance and repairs to allow proper cleaning and disinfection and maintain the structure of the kennels. It is recommended that some sort of permanent sealant is applied to prevent further water and structural damage and allow for thorough sanitation.

All enclosures housing seized dogs must be structurally sound and kept in good repair to keep the dog contained and to protect it from injury. There must be no rust, jagged edges or sharp points. Damaged areas of kennels must be repaired or replaced to prevent dogs from ingesting any materials that may come loose from chewing and clawing the enclosure. Wood must be sealed if it is used for walls. Due to its porosity, concrete must be treated with a liquid sealer or hardener to make it waterproof. Waterproofing prevents water damage to concrete and allows thorough sanitation.

REPRESENTATIVE PRESENT FOR INSPECTION: **William Martin**
TITLE: **Director**

REVIEWED BY: **Inspector #: 64**
REVIEWED DATE: **03/25/2025**