NEW YORK STATE DEPARTMENT OF AGRICULTURE AND MARKETS DIVISION OF ANIMAL INDUSTRY 10B AIRLINE DRIVE, ALBANY, NY 12235

Rating: Satisfactory182

Purpose: Complaint Inspection

DATE/TOA: 2/14/13 3:30 pm

ROCHESTER ANIMAL SERVICES 184 VERONA STREET ROCHESTER NY 14608

Inspector #: 56

These are the findings of an inspection of your facility on the date(s) indicated above:

1. Shelter is structurally sound Ye	′es
2. Housing area and equipment is sanitized regularly Ye	⁄es
3. Repairs are done when necessary Ye	⁄es
4. Dogs are handled safely Ye	′es
5. Adequate space is available for all dogs Ye	⁄es
6. Light is sufficient for observation Yes	′es
7. Ventilation is adequate Ye	⁄es
8. Drainage is adequate Ye	⁄es
9. Temperature extremes are avoided Ye	⁄es
10. Clean food and water is available and in ample amount Ye	⁄es
11. Veterinary care is provided when necessary Ye	⁄es
Allison Kulow, DVM is on the premises daily.	
12. Dogs are euthanized humanely, by authorized personnel Ye	⁄es
Certified Euthanasia Technicians are on staff.	
13. Complete intake and disposition records are maintained for all seized dogs N	lot Applicable
14. Dogs transferred for purposes of adoption in compliance with Article 7 N	lot Applicable
15. Redemption period is observed before adoption, euthanasia or transfer N	lot Applicable
16. Owners of identified dogs are properly notified N	lot Applicable
	lot Applicable
17. Redeemed dogs are licensed before release N	lot Applicable lot Applicable

Town - City - Village Information for Inspection:

2620

City of Rochester

REMARKS:

Records on dogs seized under Article 7 were not examined.

A complaint was received in Albany that the shelter housed unthrifty dogs in small cages and adopted out sick cats.

A walk through of the adoptable animal areas was conducted. All appeared to be in good health. Staff was spot cleaning cages or kennels that had become soiled. All animals were bright, alert and responsive or resting comfortably.

The staff veterinarian was present and discussed that all standard shelter operating procedures are followed as recommended. For Upper Respiratory Infections in cats, no medication is given for the viral stage but will be prescribed for cases involving bacterial infections. Stress such as spaying or neutering may result in a bacterial form of URI. De-worming for tapeworms is not a standard practice due to the high cost of the medication. If tapeworm segments are seen, the animal will be treated accordingly.

Records were examined for the two 5 month old cats recently adopted where the adopter reported that the cats had eye infections, tapeworms and signs of an old flea infestation that required medical care by her veterinarian.

Paperwork for CR# 13-008164 consisted of an initial examination upon receipt at the shelter on 1/9/13 which noted nothing significant seen except for scabs on the neck. Occasional bouts of diarrhea were noted for the next two weeks. Two treatments of Pyrantal and one of Marquis were administered. On 1/26 signs of upper respiratory infection were noted but no treatment given as it was considered viral. On 1/29/13 it was recommended by staff that the cats be put in foster care in order to decrease their stress level but they were adopted before that could be arranged. The cats were spayed and Advantage applied on 1/30. The adopter picked up the cats the same day.

Shelter Manager Jonelle Lang said adopters are counseled that shelter animals are in stressful conditions and the adopter should be prepared to provide further veterinary care if necessary. An information sheet on Upper Respiratory Infections is given to adopters of cats.

REPRESENTATIVE PRESENT FOR INSPECTION:Jonelle LangREVIEWED BY:Inspector #: 14TITLE:Shelter ManagerREVIEWED DATE:02/15/2013