NEW YORK STATE DEPARTMENT OF AGRICULTURE AND MARKETS
DIVISION OF ANIMAL INDUSTRY
10B AIRLINE DRIVE, ALBANY, NY 12235

SHELTER INSPECTION REPORT - AI-SIR

Rating: **Non-Compliant Critical - 7**

Purpose: **Inspection**

DATE/TOA: **4/1/26 3:15 pm**

License No.: Expiration Date:

HELPING HOUNDS DOG RESCUE
7268 CASWELL ST
SYRACUSE NY 13212

Inspector #: **64**
Inspector #: **852**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters

A. General Facility Standards

1. Facility Article 26 C, §424.1	Satisfactory
2. Surfaces Article 26 C, §424.2	Satisfactory
3. Power/Water Article 26 C, §424.3	Satisfactory
4. Sinks Article 26 C, §424.4	Satisfactory
5. Temperature Article 26 C, §424.5, 6	Satisfactory
6. HVAC Maintenance Article 26 C, §424.7	Satisfactory
7. Ammonia Article 26 C, §424.8	Satisfactory
8. Isolation Article 26 C, §424.9; 425.8	Satisfactory
9. Sound Article 26 C, §424.10	Satisfactory
10. Lighting Article 26 C, §424.11	Satisfactory
11. Drainage and Waste Article 26 C, §424.2; 425.3, 16	Satisfactory
12. Pest Control Article 26 C, §424.12	Satisfactory
13. Drop Box Article 26 C, §424.13	Satisfactory

B. Animal Housing

1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2 — Critical Deficiency

Primary enclosure does not allow normal postural adjustments. Primary enclosure does not allow movement without encountering bowl, or beds.

Article 26C, Section 425.1, 3, 10, 12, Article 26C, Section 424.2
Primary enclosure shall provide sufficient space to allow normal postural adjustments, fully stretch body and have sufficient room to circle, lie down, and stand upright without head or tail touching sides of enclosure even in the presence of food or water bowls, beds, litter boxes, and other normal cage objects.

2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14	Not Applicable
3. Whelping Box Article 26 C, §425.8 (b)	Not Applicable
4. Outdoor Housing Article 26 C, §425.2, 15, 16	Not Applicable
5. Identification Article 26 C, §431.2 (d), (v)	Satisfactory

C. Sanitation

1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)	Satisfactory
2. Outdoor Enclosures Article 26 C, §426.9	Satisfactory

D. Shelter Management and Animal Husbandry

1. Number Housed Article 26 C, §425.12; 427.2,3	Satisfactory
2. Observation Article 26 C, §428.1; 427.4	Satisfactory
3. Food and Water Article 26 C, §428.1	Satisfactory
4. Restraint Article 26 C, §428.2 (a), (b), (c)	Satisfactory

E. Behavior

1. Routine Care and Handling Article 26 C, §430.1, 2, 3	Satisfactory
2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5	Satisfactory
3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)	Satisfactory

F. Transportation

1. Vehicle Article 26 C, §431.1 a-f	Not Applicable
2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)	Satisfactory
3. Health Certificates Article 26 C, §431.2 (d), (iv) 3	Satisfactory
4. Visual Identification Article 26 C, §431.2 (d), (v)	Not Applicable
5. Destination Shelter Contact Article 26 C, §431.2	Satisfactory
6. Animal <1 year not from USDA Breeder Article 26 C, §431.5	Satisfactory
7. Mandatory Holding Period Article 26, §384.1; 384.2	Satisfactory

G. Record Keeping and Protocols

1. License Status Article 26 C, §421.1	Satisfactory
2. License Displayed Article 26 C, §421.4	Satisfactory
3. Required Training Article 26 C, §422	General Deficiency

Training not completed and or documented within 60 days of the educational visit.
1. Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation. 2. Acceptable training modalities shall include, but not be limited to, online webinars, on-site lectures or seminars, off-site conferences for animal shelter staff, or other formal training modalities as authorized by the commissioner. 3. Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2	Satisfactory
5. Record Requirement Article 26 C, §423	Satisfactory
6. Record Retention Article 26 C, §423.3	Satisfactory
7. Bite History Notification Article 26 C, §423.4	Satisfactory
8. Animal Intake Article 26 C, §423.1,2	Satisfactory
9. In House Protocols Article 26 C, §423.8	Satisfactory
10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429	Satisfactory
11. Pest Control Plan Article 26 C, §424.12	Satisfactory
12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1	Satisfactory

H. Veterinary Care and Records

1. Veterinary and Emergency Care Article 26 C, §429.1-6	Satisfactory
2. Examinations Article 26 C, §429.3, 7, 11, 13	Satisfactory
3. Drug Logs Article 26 C, §429.2	Satisfactory
4. Vaccinations Article 26 C, §429.8, 9	Satisfactory
5. Deworming Article 26 C, §429.10	Satisfactory
6. Weights Article 26 C, §429.12	Satisfactory
7. Grooming Article 26 C, §429.14	Satisfactory
8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)	Satisfactory
9. Dog Licensing Article 7,§ 109	Satisfactory

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6	Satisfactory
2. Provider Requirements Article 26 C, §432.1	Satisfactory
3. Records Article 26 C, §432.2	Satisfactory
4. Infectious Disease Protocol Article 26 C, §432.3; 422.9	General Deficiency

Infectious disease plan for foster care providers unavailable.

1. Any animal harbored by a foster care provider pursuant to this section that is affected by an infectious or contagious disease shall be handled in a manner that prevents the spread of such disease in accordance with subdivision nine of section four hundred twenty-four of this article. It shall be the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision.

Additional Information for Inspection:

REMARKS:

REPRESENTATIVE PRESENT FOR INSPECTION: **Lisa Somers**
TITLE: **Animal Care Manager**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **04/06/2026**