NEW YORK STATE DEPARTMENT OF AGRICULTURE AND MARKETS
DIVISION OF ANIMAL INDUSTRY
10B AIRLINE DRIVE, ALBANY, NY 12235

SHELTER INSPECTION REPORT - AI-SIR

Rating: **Non-Compliant General - 30**

Purpose: **Inspection**

DATE/TOA: **4/3/26 10:20 am**

License No.: Expiration Date:

FRIENDS FOREVER ANIMAL RESCUE INC
174 GRISTWOOD ROAD
PENNELLVILLE NY 13132

Inspector #: **64**
Inspector #: **070**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters

A. General Facility Standards

1. Facility Article 26 C, §424.1 — Satisfactory

2. Surfaces Article 26 C, §424.2 — General Deficiency

Floors and walls in contact with animals are not impervious or need minor repair
2. Indoor building surfaces in direct contact with animals shall be constructed of materials that are non-porous, water resistant, non-toxic and able to withstand regular cleaning and disinfection. Adequate drainage shall prevent the accumulation of water or other liquids on floors.

3. Power/Water Article 26 C, §424.3 — Satisfactory

4. Sinks Article 26 C, §424.4 — Satisfactory

5. Temperature Article 26 C, §424.5, 6 — Satisfactory

6. HVAC Maintenance Article 26 C, §424.7 — General Deficiency

HVAC maintenance not documented.
7. Each animal shelter shall document regular maintenance of air handling systems according to the manufacturer's recommendations.

7. Ammonia Article 26 C, §424.8 — Satisfactory

8. Isolation Article 26 C, §424.9; 425.8 — Satisfactory

9. Sound Article 26 C, §424.10 — Satisfactory

10. Lighting Article 26 C, §424.11 — Satisfactory

11. Drainage and Waste Article 26 C, §424.2; 425.3, 16 — Satisfactory

12. Pest Control Article 26 C, §424.12 — Satisfactory

13. Drop Box Article 26 C, §424.13 — Satisfactory

B. Animal Housing

1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2 — General Deficiency

Primary enclosures do not meet space requirements.
10. All primary enclosures shall provide sufficient space to allow each animal, regardless of species, to: (a) make all normal postural adjustments; (b) fully stretch its body and have sufficient room to circle, lie down, and stand upright without the head or tail touching the sides of the enclosure even with the presence of water and food bowls, beds, litter boxes, and other normal cage objects; and (c) allow animals to sit, sleep and eat away from areas of their enclosure where they defecate and urinate.

2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14 — Satisfactory

3. Whelping Box Article 26 C, §425.8 (b) — Not Applicable

4. Outdoor Housing Article 26 C, §425.2, 15, 16 — Not Applicable

5. Identification Article 26 C, §431.2 (d), (v) — Satisfactory

C. Sanitation

1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)	Satisfactory
2. Outdoor Enclosures Article 26 C, §426.9	Not Applicable

D. Shelter Management and Animal Husbandry

1. Number Housed Article 26 C, §425.12; 427.2,3	Satisfactory
2. Observation Article 26 C, §428.1; 427.4	Satisfactory
3. Food and Water Article 26 C, §428.1	Satisfactory
4. Restraint Article 26 C, §428.2 (a), (b), (c)	Satisfactory

E. Behavior

1. Routine Care and Handling Article 26 C, §430.1, 2, 3	Satisfactory
2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5	General Deficiency

Exercise and or enrichment not documented.

3. At least twenty minutes of positive social interactions, in addition to time spent providing feeding, cleaning, basic husbandry or care with people shall be provided by each animal shelter on a daily basis for any animal in such shelter's custody or possession except those so poorly socialized to humans that such contact would be unpleasant, stressful or pose a safety risk to other animals or humans. Daily handling and positive exposure to people and other animals shall be provided for any dog or cat less than four months of age, while taking appropriate precautions to limit infectious disease. Positive social interactions shall include but not be limited to petting an animal, walking, reward based training or interactive play with toys. Time spent providing basic husbandry and animal care shall not be used to offset the social interaction time requirements of this subdivision.

3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)	General Deficiency

Behavior information for animals not documented.

7. Animal shelters may perform a systematic behavioral evaluation on animals prior to rehoming or other placement. In the event such evaluations are performed, the following requirements shall apply: (a) staff performing such evaluations shall receive, in advance, adequate training in the performance and interpretation of the behavioral evaluation or evaluations; and (b) documentation of the results of every behavior evaluation performed shall be added to the animal's record created pursuant to section four hundred twenty-three of this article.

F. Transportation

1. Vehicle Article 26 C, §431.1 a-f	Satisfactory
2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)	Satisfactory
3. Health Certificates Article 26 C, §431.2 (d), (iv) 3	Satisfactory
4. Visual Identification Article 26 C, §431.2 (d), (v)	Satisfactory
5. Destination Shelter Contact Article 26 C, §431.2	Satisfactory
6. Animal <1 year not from USDA Breeder Article 26 C, §431.5	Satisfactory
7. Mandatory Holding Period Article 26, §384.1; 384.2	Satisfactory

G. Record Keeping and Protocols

1. License Status Article 26 C, §421.1	Satisfactory
2. License Displayed Article 26 C, §421.4	Satisfactory
3. Required Training Article 26 C, §422	Satisfactory
4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2	Satisfactory
5. Record Requirement Article 26 C, §423	Satisfactory
6. Record Retention Article 26 C, §423.3	Satisfactory
7. Bite History Notification Article 26 C, §423.4	Satisfactory
8. Animal Intake Article 26 C, §423.1,2	Satisfactory
9. In House Protocols Article 26 C, §423.8	Satisfactory
10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429	General Deficiency

No written protocol for nutrition and feeding and pain management
Written protocols not approved by a licensed veterinarian.
9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; I vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

11. Pest Control Plan Article 26 C, §424.12	General Deficiency

No written pest control plan.
Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following : (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1	Satisfactory

H. Veterinary Care and Records

1. Veterinary and Emergency Care Article 26 C, §429.1-6	Satisfactory
2. Examinations Article 26 C, §429.3, 7, 11, 13	Satisfactory
3. Drug Logs Article 26 C, §429.2	Satisfactory
4. Vaccinations Article 26 C, §429.8, 9	Satisfactory
5. Deworming Article 26 C, §429.10	Satisfactory
6. Weights Article 26 C, §429.12	Satisfactory
7. Grooming Article 26 C, §429.14	Satisfactory
8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)	Satisfactory
9. Dog Licensing Article 7,§ 109	Satisfactory

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6	Satisfactory
2. Provider Requirements Article 26 C, §432.1	Satisfactory
3. Records Article 26 C, §432.2	Satisfactory
4. Infectious Disease Protocol Article 26 C, §432.3; 422.9	General Deficiency

Infectious disease plan for foster care providers unavailable.
3. Any animal harbored by a foster care provider pursuant to this section that is affected by an infectious or contagious disease shall be handled in a manner that prevents the spread of such disease in accordance with subdivision nine of section four hundred twenty-four of this article. It shall be the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision.

Additional Information for Inspection:

REMARKS:

REPRESENTATIVE PRESENT FOR INSPECTION: **Casey Newton-Mclaren**
TITLE: **Director**

REVIEWED BY: **Inspector #: 846**
REVIEWED DATE: **04/09/2026**