NEW YORK STATE DEPARTMENT OF AGRICULTURE AND MARKETS
DIVISION OF ANIMAL INDUSTRY
10B AIRLINE DRIVE, ALBANY, NY 12235

SHELTER INSPECTION REPORT - AI-SIR

Rating: **Non-Compliant General - 30**

Purpose: **Inspection**

DATE/TOA: **4/23/26 10:30 am**

License No.:

Expiration Date:

BIG HANDS LITTLE PAWS
1 NORTHSIDE PIERS
UNIT 14J
BROOKLYN NY 11249

Inspector #: **82**
Inspector #: **62**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters

A. General Facility Standards

1. Facility Article 26 C, §424.1	Not Applicable
2. Surfaces Article 26 C, §424.2	Not Applicable
3. Power/Water Article 26 C, §424.3	Not Applicable
4. Sinks Article 26 C, §424.4	Not Applicable
5. Temperature Article 26 C, §424.5, 6	Not Applicable
6. HVAC Maintenance Article 26 C, §424.7	Not Applicable
7. Ammonia Article 26 C, §424.8	Not Applicable
8. Isolation Article 26 C, §424.9; 425.8	Not Applicable
9. Sound Article 26 C, §424.10	Not Applicable
10. Lighting Article 26 C, §424.11	Not Applicable
11. Drainage and Waste Article 26 C, §424.2; 425.3, 16	Not Applicable
12. Pest Control Article 26 C, §424.12	Not Applicable
13. Drop Box Article 26 C, §424.13	Satisfactory

B. Animal Housing

1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2	Not Applicable
2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14	Not Applicable
3. Whelping Box Article 26 C, §425.8 (b)	Not Applicable
4. Outdoor Housing Article 26 C, §425.2, 15, 16	Not Applicable
5. Identification Article 26 C, §431.2 (d), (v)	Not Applicable

C. Sanitation

1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)	Not Applicable
2. Outdoor Enclosures Article 26 C, §426.9	Not Applicable

D. Shelter Management and Animal Husbandry

1. Number Housed Article 26 C, §425.12; 427.2,3	Not Applicable
2. Observation Article 26 C, §428.1; 427.4	Not Applicable
3. Food and Water Article 26 C, §428.1	Not Applicable
4. Restraint Article 26 C, §428.2 (a), (b), (c)	Not Applicable

E. Behavior

1. Routine Care and Handling Article 26 C, §430.1, 2, 3	Satisfactory
2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5	Satisfactory
3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)	Satisfactory

F. Transportation

1. Vehicle Article 26 C, §431.1 a-f	Not Applicable
2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)	Not Applicable
3. Health Certificates Article 26 C, §431.2 (d), (iv) 3	Not Applicable
4. Visual Identification Article 26 C, §431.2 (d), (v)	Not Applicable
5. Destination Shelter Contact Article 26 C, §431.2	Not Applicable
6. Animal <1 year not from USDA Breeder Article 26 C, §431.5	Satisfactory
7. Mandatory Holding Period Article 26, §384.1; 384.2	Not Applicable

G. Record Keeping and Protocols

1. License Status Article 26 C, §421.1	Satisfactory
2. License Displayed Article 26 C, §421.4	Not Applicable
3. Required Training Article 26 C, §422	General Deficiency

• Training not provided. • Training not documented for employees and volunteers having direct animal care responsibilities.

Article 26 C, §422 Required training shall include information on: • Humane animal handling • Infectious diseases commonly found in animal shelters • Zoonotic diseases • Animal cruelty • Sanitation procedures • Body language/normal behaviors for all species regularly handled • Required documentation and data entry

4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2	Satisfactory
5. Record Requirement Article 26 C, §423	Satisfactory
6. Record Retention Article 26 C, §423.3	Satisfactory
7. Bite History Notification Article 26 C, §423.4	Satisfactory
8. Animal Intake Article 26 C, §423.1,2	Satisfactory
9. In House Protocols Article 26 C, §423.8	General Deficiency

Written protocols unavailable for inspection

Article 26 C, §423 Written protocols shall be in place for: • Animal Handling • Behavioral Assessment • Enrichment and Stress Reduction • Management of Bite & Scratch Cases • Sanitation

10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429	Satisfactory
11. Pest Control Plan Article 26 C, §424.12	General Deficiency

No written pest control plan

Article 26 C, §424.12 • Animal shelter must maintain a written plan for pest and vermin control. Written plan must include: o Method of controlling rodent infestation which is effective and safe for both humans and animals housed

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1	General Deficiency

Documentation unavailable for job descriptions/ responsibilities/ protocols. Documentation of responsibilities/protocols not accessible by staff.

Article 26 C, §427.1,2 • Clearly written protocols that define staff authority, reporting, structure and responsibilities, and is readily accessible by the staff and volunteers. • Authority and responsibility given to those with appropriate knowledge and training.

H. Veterinary Care and Records

1. Veterinary and Emergency Care Article 26 C, §429.1-6	Satisfactory
2. Examinations Article 26 C, §429.3, 7, 11, 13	Satisfactory
3. Drug Logs Article 26 C, §429.2	Satisfactory
4. Vaccinations Article 26 C, §429.8, 9	Satisfactory
5. Deworming Article 26 C, §429.10	Satisfactory
6. Weights Article 26 C, §429.12	Satisfactory
7. Grooming Article 26 C, §429.14	Satisfactory
8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)	Satisfactory
9. Dog Licensing Article 7,§ 109	Not Applicable

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6	Satisfactory
2. Provider Requirements Article 26 C, §432.1	Satisfactory
3. Records Article 26 C, §432.2	Satisfactory
4. Infectious Disease Protocol Article 26 C, §432.3; 422.9	General Deficiency

No written infectious disease protocol.

Article 26 C, §432.3; 422.9 • Must have written protocol for Infectious and/or Contagious Diseases.

Additional Information for Inspection:

REMARKS:

REPRESENTATIVE PRESENT FOR INSPECTION: **Pamela Goldsmith**
TITLE: **owner**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **04/24/2026**