NEW YORK STATE DEPARTMENT OF AGRICULTURE AND MARKETS
DIVISION OF ANIMAL INDUSTRY
10B AIRLINE DRIVE, ALBANY, NY 12235

SHELTER INSPECTION REPORT - AI-SIR

Rating: **Non-Compliant Critical - 7**

Purpose: **Inspection**

DATE/TOA: **4/16/26 12:30 pm**

License No.: Expiration Date:

CHEMUNG COUNTY HUMANE SOCIETY & SPCA
2435 STATE ROUTE 352
ELMIRA NY 14903

Inspector #: **075**
Inspector #: **64**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters

A. General Facility Standards

1. Facility Article 26 C, §424.1 — Satisfactory

2. Surfaces Article 26 C, §424.2 — Satisfactory

3. Power/Water Article 26 C, §424.3 — General Deficiency

No written emergency plan for power or water outage.
Article 26 C, §424.3
3. Electrical power and running water shall be maintained to all parts of the facility that house animals, with written emergency plans for back-up sources or relocation of the animals to a safe environment in the event of outages lasting more than four hours.

4. Sinks Article 26 C, §424.4 — Satisfactory

5. Temperature Article 26 C, §424.5, 6 — Satisfactory

6. HVAC Maintenance Article 26 C, §424.7 — Satisfactory

7. Ammonia Article 26 C, §424.8 — Satisfactory

8. Isolation Article 26 C, §424.9; 425.8 — Critical Deficiency

Isolation area segregated by species and separated by a door unavailable.
Isolation area does not prevent or reduce spread of illness.
Article 26 C, §424.9; 425.8
Each animal shelter shall provide separate housing areas, segregated by species and from uninfected , unexposed animals, for the housing of any animal with an infectious disease that may be transmitted within the shelter environment and requiring isolation as determined by a licensed veterinarian. Doors separating such rooms from the remainder of the facility shall be kept closed.

9. Sound Article 26 C, §424.10 — Satisfactory

10. Lighting Article 26 C, §424.11 — Satisfactory

11. Drainage and Waste Article 26 C, §424.2; 425.3, 16 — Satisfactory

12. Pest Control Article 26 C, §424.12 — Critical Deficiency

Written pest or vermin control plan unavailable.
Open food not stored in rodent proof containers.
Lids unavailable for garbage cans that contain open food products.
Article 26 C, §424.12
Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan

13. Drop Box Article 26 C, §424.13 — Satisfactory

B. Animal Housing

1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2	Satisfactory
2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14	Satisfactory
3. Whelping Box Article 26 C, §425.8 (b)	Not Applicable
4. Outdoor Housing Article 26 C, §425.2, 15, 16	Not Applicable
5. Identification Article 26 C, §431.2 (d), (v)	Satisfactory

C. Sanitation

1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)	Satisfactory
2. Outdoor Enclosures Article 26 C, §426.9	Satisfactory

D. Shelter Management and Animal Husbandry

1. Number Housed Article 26 C, §425.12; 427.2,3	Satisfactory
2. Observation Article 26 C, §428.1; 427.4	General Deficiency

Animal observations at feeding times not documented.
Article 26 C, §428.1; 427.4
(f) Each animal shall be observed during or following each feeding time to ensure daily food intake, or at least once every twenty-four hours for animals continually offered food. Such observations shall be recorded.

3. Food and Water Article 26 C, §428.1	General Deficiency

Perishable food not stored in refrigerator.
Article 26 , §428.1
(d) Perishable animal food shall be refrigerated

4. Restraint Article 26 C, §428.2 (a), (b), (c)	Satisfactory

E. Behavior

1. Routine Care and Handling Article 26 C, §430.1, 2, 3	Satisfactory
2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5	Satisfactory
3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)	General Deficiency

Behavior information for animals not documented.
Article 26 C, §430.6, 7 (a), (b)
Each animal shelter shall take measures, by way of written questionnaire, personal interview or other means deemed necessary by the commissioner, to collect a behavioral history for each animal in its custody or possession at the time of intake.
Animal shelters may perform a systematic behavioral evaluation on animals prior to rehoming or other placement. In the event such evaluations are performed, the following requirements shall apply: (a) staff performing such evaluations shall receive, in advance, adequate training in the performance and interpretation of the behavioral evaluation or evaluations; and (b) documentation of the results of every behavior evaluation performed shall be added to the animal's record created pursuant to section four hundred twenty -three of this article.

F. Transportation

1. Vehicle Article 26 C, §431.1 a-f	Not Applicable
2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)	Satisfactory
3. Health Certificates Article 26 C, §431.2 (d), (iv) 3	Satisfactory
4. Visual Identification Article 26 C, §431.2 (d), (v)	Not Applicable
5. Destination Shelter Contact Article 26 C, §431.2	General Deficiency

Contact information during transportation unavailable.
Article 26 C, §431.2
(b) A contact person shall be designated for each animal shelter and any intermediate transfer points . (c) Each transporting organization identified in any agreement established pursuant to subparagraph (i) of paragraph (d) of this subdivision shall adhere to all public health laws and local laws for source location, intermediate transfer points, and final destination

6. Animal <1 year not from USDA Breeder Article 26 C, §431.5	Satisfactory
7. Mandatory Holding Period Article 26, §384.1; 384.2	Critical Deficiency

Animals not held for the required 48 hours after entering the state.
Article 26, §384.1; 384.2
Special provisions related to the importation of dogs and cats into the state for sale, resale or adoption. 1. Any dog or cat imported into this state for the purposes of sale, resale or adoption shall be held by the consignee for a period of not less than forty-eight hours. Such dog or cat shall be vaccinated in accordance with section twenty-one hundred forty-one of the public health law and part sixty-five of the commissioner's rules and regulations.

G. Record Keeping and Protocols

1. License Status Article 26 C, §421.1 Satisfactory

2. License Displayed Article 26 C, §421.4 Satisfactory

3. Required Training Article 26 C, §422 General Deficiency

Training not completed and or documented within 60 days of the educational visit.
Article 26 C, §422
Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation.
Acceptable training modalities shall include, but not be limited to, online webinars, on-site lectures or seminars, off -site conferences for animal shelter staff , or other formal training modalities as authorized by the commissioner.
Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 General Deficiency

Unique identifiers not documented.
Article 26 C, §423.1,2
Each animal shelter shall examine an animal upon intake for unique identifiers and any other form of identification that may allow for reunification with an owner, as prescribed in sections one hundred seventeen and three hundred eighty-two of this chapter .

5. Record Requirement Article 26 C, §423 General Deficiency

Animal descriptors not documented
Vaccine and or behavior records unavailable.
Each animal shelter shall create and maintain a record for each animal in their custody or possession which shall minimally include: (a) Unique identifiers and any other identification associated with the animal upon examination at entry, including but not limited to a tattoo, a permanent official identification number as prescribed in section one hundred twelve of this chapter or other identification tags, rabies tags and numbers, or a microchip number, if present; (b) The name, address and telephone number of the person surrendering an animal or from whom an animal is seized, and additional contact information as the commissioner may require, or the address or cross-streets and city, town, or village where the animal was located or found prior to intake, if known; (c) The date of intake into and departure from the animal shelter ; (d) Whether the animal was adopted, transferred, redeemed by its owner , died or was humanely euthanized, and, if applicable, the name, address, and phone number of the receiving individual or agency; € Basic descriptors including species, age, gender, physical description including color, and the spay or neuter status at entry if determinable with reasonable certainty; (f) Any available behavioral or health history or information otherwise obtained at intake, including bite history and rabies vaccination status, when known; and (g) All veterinary and behavioral examinations, treatments, procedures, or medications occurring during the animal's time under the care of the shelter .

6. Record Retention Article 26 C, §423.3 Satisfactory

7. Bite History Notification Article 26 C, §423.4 Satisfactory

8. Animal Intake Article 26 C, §423.1,2 Satisfactory

9. In House Protocols Article 26 C, §423.8 Satisfactory

10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429 General Deficiency

No written protocols
Written protocols not approved by a licensed veterinarian.
Article 26 C, §423.2 (g),9; 429
Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; I vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.
Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff . Such protocols shall be made readily accessible to appropriate staff and volunteers.

11. Pest Control Plan Article 26 C, §424.12 General Deficiency

No written pest control plan.
Article 26 C, §424.12
Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan.

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1 General Deficiency

Documentation for staff authority, reporting, and/or responsibilities unavailable.
Article 26 C, §427.1
Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers

H. Veterinary Care and Records

1. Veterinary and Emergency Care Article 26 C, §429.1-6 General Deficiency

Written medical protocol not available, not approved by duty licensed veterinarian.
Written emergency protocol not available.
Article 26 C, §429.1-6
Article 26 C, §423.2 (g),9; 429
Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; I vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.
Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff . Such protocols shall be made readily accessible to appropriate staff and volunteers.

2. Examinations Article 26 C, §429.3, 7, 11, 13 General Deficiency

Animal assessments unavailable.
Animal intake exams not performed within 24 hours.
Animal intake exams unavailable.
Article 26 C, §429.3, 7, 11, 13
All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention in accordance with the shelter's written protocol for emergency care , as required by section four hundred twenty -three of this article.
Each animal shelter shall provide a complete physical examination of all animals in its custody or possession by trained shelter staff within twenty-four hours of intake to identify medical or behavioral conditions that require further evaluation and care. Animals shall specifically be examined for bite wounds; animals that have potentially been exposed to rabies shall be managed in accordance with applicable local and state laws. Each animal shelter shall comply with the rabies reporting requirements prescribed in 10 NYCRR 2.14.
When a physical or behavioral abnormality is identified at the time of intake or at any time during any animal's shelter stay, staff members shall follow written medical protocols required by section four hundred twenty -three of
this article, to determine if and when any animal in its custody or possession needs to be examined by a duly licensed veterinarian. If the animal is in foster care, the foster care provider shall follow written medical protocols to determine whether the animal needs to be examined by a duly licensed veterinarian.
Any apparently healthy animal remaining within the custody or possession of any animal shelter shall be examined by a duly licensed veterinarian at least every six months, or more frequently if problems are identified.

3. Drug Logs Article 26 C, §429.2 Satisfactory

4. Vaccinations Article 26 C, §429.8, 9 Satisfactory

5. Deworming Article 26 C, §429.10 Satisfactory

6. Weights Article 26 C, §429.12 Critical Deficiency

Weights for animals in custody for more than 30 days not recorded.
Weights for animals in foster home not recorded every 6 months.
Article 26 C, §429.12
Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member .

7. Grooming Article 26 C, §429.14 Satisfactory

8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c) General Deficiency

Animals not spayed or neutered prior to adoption and no spay and neuter deposit and agreement available.
Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)
15. (a) No animal shelter shall release any dog or cat for adoption to any person unless the dog or cat has been spayed or neutered, in accordance with section three hundred seventy -seven-a of this chapter. (b) Prior to performing spay/neuter surgery at any animal shelter : (i) All animals in such shelter's custody or possession shall
receive an examination by a duly licensed veterinarian within twenty -four hours of surgery and anesthesia. Such examination may be performed under sedation or anesthesia if , due to the animal's behavior, an examination is not possible while awake. (ii) Balanced anesthetic protocols that include sedation, the provision of pre- and post-operative analgesia, stress reduction, muscle relaxation and controlled, reversible loss of consciousness shall be utilized for all animals. (iii) While surgery is being performed, the operating area shall be dedicated to surgery and contain the necessary equipment for anesthesia and patient monitoring. (iv) Aseptic surgical technique shall be required, and separate sterile instruments shall be used for each patient. All instruments and equipment shall be maintained in proper working condition. (v) A permanent tattoo shall be placed on the ventral abdomen of shelter-owned cats and dogs at the time of spay or neuter . (vi) Each animal shelter shall provide adoptive owners instructions in both written and verbal forms for ten-day post-operative care of recently spayed or neutered animals. (c) Written protocols required by section four hundred twenty -three of this chapter, shall be followed to handle related post-operative emergencies.

9. Dog Licensing Article 7,§ 109 Satisfactory

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6 General Deficiency

List of foster care providers unavailable.
Article 26 C, §423.6
6. Each animal shelter shall maintain a record of its designated foster care providers that shall include the written agreement established between such animal shelter and such providers pursuant to section four hundred thirty-two of this article, each provider 's name, address, telephone number, email address if available, types of animals for which the provider is willing to provide care, inspection reports, and current number of animals in the care of a designated foster care provider. Such records shall be updated immediately in the event any contact information for a given foster care provider changes.

2. Provider Requirements Article 26 C, §432.1 General Deficiency

Foster care agreements not available or expired.
Article 26 C, §432.1
1. No person may operate as a foster care provider in this state without first having signed a written agreement with an animal shelter licensed pursuant to this article stating that such person may operate as a foster care provider with the approval and under the responsibility of such animal shelter. Such agreement shall be renewed not less than once every two years, and a copy of such agreement shall be kept by both the animal shelter and foster care provider and made available for inspection by the commissioner upon request. It shall be the responsibility of the animal shelter entering into such agreement with any foster care provider pursuant to this article to ensure that such foster care provider is able to responsibly harbor and provide necessary sustenance for any animal placed in their care by such animal shelter in a manner that promotes the good health, safety and welfare of such animals.

3. Records Article 26 C, §432.2 Satisfactory

4. Infectious Disease Protocol Article 26 C, §432.3; 422.9 Critical Deficiency

Infectious disease plan for foster care providers unavailable.
Article 26 C, §432.3; 422.9
3. Any animal harbored by a foster care provider pursuant to this section that is affected by an infectious or contagious disease shall be handled in a manner that prevents the spread of such disease in accordance with subdivision nine of section four hundred twenty-four of this article. It shall be the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision.

Additional Information for Inspection:

REMARKS:

REPRESENTATIVE PRESENT FOR INSPECTION: **Tom Geroy**
TITLE: **Executive Director**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **04/27/2026**