

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant Critical - 7**Purpose: **Inspection**DATE/TOA: **6/11/26 10:45 am**

License No.:

Expiration Date:

**ANIMAL HAVEN
200 CENTRE ST.
NEW YORK NY 10013**Inspector #: **84**Inspector #: **87**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards**

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|---|--------------------|
| 1. Facility Article 26 C, §424.1 | Satisfactory |
| 2. Surfaces Article 26 C, §424.2 | Satisfactory |
| 3. Power/Water Article 26 C, §424.3 | Satisfactory |
| 4. Sinks Article 26 C, §424.4 | Satisfactory |
| 5. Temperature Article 26 C, §424.5, 6 | Satisfactory |
| 6. HVAC Maintenance Article 26 C, §424.7 | Satisfactory |
| 7. Ammonia Article 26 C, §424.8 | Satisfactory |
| 8. Isolation Article 26 C, §424.9; 425.8 | Satisfactory |
| 9. Sound Article 26 C, §424.10 | General Deficiency |

*No record of completed sound log.**Article 26C, §424.10**- Each shelter must minimize continuous exposure of personnel and animals to sound levels exceeding 85 decibels.**-Active measures must be taken and documented to minimize sound levels in housing areas. This includes modified kennel design, relocation of particularly loud animals, or use of visual barriers, sound baffling and behavioral enrichment protocols.**-Each animal shelter must use a decibel-meter at a minimum of once weekly to measure the level of sound in the kennels during cleaning and resting times.**-A record of measurements logging the date, times, measurement, location, feeding and resting times must be maintained by the shelter.*

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| 10. Lighting Article 26 C, §424.11 | Satisfactory |
| 11. Drainage and Waste Article 26 C, §424.2; 425.3, 16 | Satisfactory |
| 12. Pest Control Article 26 C, §424.12 | Satisfactory |
| 13. Drop Box Article 26 C, §424.13 | Satisfactory |

B. Animal Housing

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| 1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2 | Satisfactory |
| 2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14 | Satisfactory |
| 3. Whelping Box Article 26 C, §425.8 (b) | Not Applicable |
| 4. Outdoor Housing Article 26 C, §425.2, 15, 16 | Not Applicable |
| 5. Identification Article 26 C, §431.2 (d), (v) | Satisfactory |

C. Sanitation

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| 1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e) | Satisfactory |
| 2. Outdoor Enclosures Article 26 C, §426.9 | Not Applicable |

D. Shelter Management and Animal Husbandry

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|---|--------------------|
| 1. Number Housed Article 26 C, §425.12; 427.2,3 | Satisfactory |
| 2. Observation Article 26 C, §428.1; 427.4 | Satisfactory |
| 3. Food and Water Article 26 C, §428.1 | General Deficiency |

Observations not recorded

Article 26 C, §428.1, §425.2

-Each animal shall be observed during or following each feeding time to ensure daily food intake, or at least once every 24 hrs. for animals continuously offered food.

- Observations must be recorded.

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| 4. Restraint Article 26 C, §428.2 (a), (b), (c) | Satisfactory |
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E. Behavior

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| 1. Routine Care and Handling Article 26 C, §430.1, 2, 3 | General Deficiency |
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Daily 20 minutes of positive social interactions not documented.

Article 26 C, §430.1,2, 3

-At least 20 minutes of positive social interactions (basic husbandry not included) on daily basis.

-Positive exposure to people and other animals for any dog/cat less than 4 months old.

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| 2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5 | General Deficiency |
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Daily exploration for cats and/or dogs not documented. Additional enrichment not documented.

Article 26 C, §430.4 (a), (b), (c), 5

-All cats housed (in 18 sq. ft. or less) greater than 14 days permitted to explore outside primary enclosure at least 15 min. per day/5 days per week.

-All dogs housed greater than 14 days permitted exercise at least 20 min. per day/5 days per week.

-If above activities are not possible due to animal's health, behavior or legal restriction, such condition and reason shall be documented in animal's medical record.

-Additional measures for enrichment and stress reduction shall be implemented and documented for any animal showing persistent hiding, hostile interactions, reduced activity, depression/social withdrawal, barrier frustration or aggression, self-injurious behavior, repetitive non goal-oriented movement or stereotypic behaviors.

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| 3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b) | Satisfactory |
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F. Transportation

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| 1. Vehicle Article 26 C, §431.1 a-f | Not Applicable |
| 2. Vaccinations Article 26 C, §431.2 (d), (i-vi1) | Satisfactory |
| 3. Health Certificates Article 26 C, §431.2 (d), (iv) 3 | Satisfactory |
| 4. Visual Identification Article 26 C, §431.2 (d), (v) | Not Applicable |
| 5. Destination Shelter Contact Article 26 C, §431.2 | Satisfactory |
| 6. Animal <1 year not from USDA Breeder Article 26 C, §431.5 | Satisfactory |
| 7. Mandatory Holding Period Article 26, §384.1; 384.2 | Satisfactory |

G. Record Keeping and Protocols

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| 1. License Status Article 26 C, §421.1 | Satisfactory |
| 2. License Displayed Article 26 C, §421.4 | Not Applicable |
| 3. Required Training Article 26 C, §422 | General Deficiency |

Training not provided. Training not documented for employees and volunteers having direct animal care responsibilities.

Article 26 C, §422

Required training shall include information on:

- Humane animal handling*
- Infectious diseases commonly found in animal shelters*
- Zoonotic diseases*
- Animal cruelty*
- Sanitation procedures*
- Body language/normal behaviors for all species regularly handled*
- Required documentation and data entry*

Training may be presented on-site, online, at conference or seminars.

Complete documentation of training must be maintained for three years and must include:

- Date of training delivery and date of completion*
- Topic(s) of the training*
- Provider of the training and a list of the attendees*

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| 4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 | Satisfactory |
| 5. Record Requirement Article 26 C, §423 | Satisfactory |
| 6. Record Retention Article 26 C, §423.3 | Satisfactory |
| 7. Bite History Notification Article 26 C, §423.4 | Satisfactory |
| 8. Animal Intake Article 26 C, §423.1,2 | Satisfactory |
| 9. In House Protocols Article 26 C, §423.8 | General Deficiency |

Written protocols unavailable for inspection.

Article 26 C, §423

Written protocols shall be in place for:

- Animal Handling*
- Behavioral Assessment*
- Enrichment and Stress Reduction*
- Management of Bite & Scratch Cases*
- Sanitation*

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| 10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429 | General Deficiency |
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Written protocols unavailable and/or incomplete. Protocols not approved by a licensed veterinarian.

Article 26 C, §423, 429

Written protocols must be approved by a veterinarian for the following categories:

- Nutrition and Feeding*
- Physical Examination*
- Emergency Vet Care*
- Pain Management*
- Vaccinations*
- Parasite Control*
- Anesthesia and/or Surgery (if done on site by the organization)*
- Humane Euthanasia*
- Outbreak Management/Control of Infectious Diseases*

Written protocols shall be maintained by the shelter and available for inspection.

11. Pest Control Plan Article 26 C, §424.12

General Deficiency

No written pest control plan. No records of pest control or vermin control service providers available.

Article 26 C, §424.12

-Animal shelter must maintain a written plan for pest and vermin control.

Written plan must include:

- o Method of controlling rodent infestation which is effective and safe for both humans and animals housed.*
- o Records of service reports from outside service providers related to pest and vermin control, with documentation of dates, methods, locations, and outcomes if applicable.*
- o Food must be stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened or if packaging has been damaged.*
- o Trash that can contain open/used food requires lid.*

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1

Satisfactory

H. Veterinary Care and Records**1. Veterinary and Emergency Care Article 26 C, §429.1-6**

General Deficiency

Written medical protocol not available, not approved by duty licensed veterinarian. Written emergency protocol not available.

Article 26 C, §429.1-6

-Each animal shelter shall have the ability to provide for veterinary assessment and humane care in a timely fashion through

in-house facilities or at an off-site location

-Emergency veterinary care appropriately provided for any animal in distress, experiencing pain, or showing signs of significant illness or injury.

2. Examinations Article 26 C, §429.3, 7, 11, 13

Critical Deficiency

Animals not assessed within two hours on intake. Animals not provided with complete physical examination within 24 hours of intake. Animals in shelter not examined once a month by trained staff. Animals are not examined every 6 months by a duly licensed veterinarian.

Article 26 C, §429.3, 7, 11, 13

-All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention in accordance with the shelter's written protocol for emergency care, as required by section four hundred twenty-three of this article.

-Each animal shelter shall have the ability to provide for veterinary assessment and humane care in a timely fashion through in-house facilities or at an off-site location

-Each animal in custody or possession shall be provided with complete physical examination by trained staff within 24 hours of intake. Animals are to be specifically examined for bite wounds to determine potential rabies exposure (if applicable, shelters must comply with reporting requirements 10 NYCRR 2.14).

-Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.

-Any apparently healthy animal remaining within custody or possession shall be examined by duly licensed veterinarian at least every 6 months or more frequently if problems are identified.

3. Drug Logs Article 26 C, §429.2

Satisfactory

4. Vaccinations Article 26 C, §429.8, 9

Critical Deficiency

Animals released without being vaccinated for Rabies. Animals not vaccinated with core vaccines.

Article 26 C, §429.8, 9

-Animals in custody or possession shall be vaccinated with core vaccines as recommended by national standards and guidelines, endorsed, or approved by AAFT, AAHA, ASV.

-All dogs, cats, and ferrets in custody or possession shall be vaccinated for Rabies prior to release (public health law).

5. Deworming Article 26 C, §429.10

Satisfactory

6. Weights Article 26 C, §429.12

Satisfactory

7. Grooming Article 26 C, §429.14

Satisfactory

8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)

Satisfactory

9. Dog Licensing Article 7, § 109

Not Applicable

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6	Satisfactory
2. Provider Requirements Article 26 C, §432.1	Satisfactory
3. Records Article 26 C, §432.2	Satisfactory
4. Infectious Disease Protocol Article 26 C, §432.3; 422.9	General Deficiency
<i>No written infectious disease protocol.</i>	
<i>Article 26 C, §432.3; 422.9</i>	
<i>-Must have written protocol for Infectious and/or Contagious Diseases</i>	

Additional Information for Inspection:

REMARKS:

N/A= Requirement not applicable to organizational operations or conditions observed.

REPRESENTATIVE PRESENT FOR INSPECTION:	Mantat Wong	REVIEWED BY:	Inspector #: 852
TITLE:	Director	REVIEWED DATE:	06/15/2026