

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant Critical - 7**Purpose: **Inspection**DATE/TOA: **6/30/26 1:00 pm**

License No.:

Expiration Date:

**CATS RESCUE AND ADOPTION SERVICES INC.
20 ST. JOHN STREET
PLATTSBURGH NY 12901**Inspector #: **58**Inspector #: **65**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards****1. Facility Article 26 C, §424.1**

Satisfactory

2. Surfaces Article 26 C, §424.2

General Deficiency

*Indoor building surfaces in direct contact with animals are not impervious**Article 26 C, §424.2**Indoor building surfaces in direct contact with animals shall be constructed of materials that are non-porous, water resistant, non-toxic and able to withstand regular cleaning and disinfection.***3. Power/Water Article 26 C, §424.3**

General Deficiency

*No written emergency plan for power or water outage**Article 26 C, §424.3**Electrical power and running water shall be maintained to all parts of the facility that house animals, with written emergency plans for back-up sources or relocation of the animals to a safe environment in the event of outages lasting more than four hours.***4. Sinks Article 26 C, §424.4**

Satisfactory

5. Temperature Article 26 C, §424.5, 6

Satisfactory

6. HVAC Maintenance Article 26 C, §424.7

Satisfactory

7. Ammonia Article 26 C, §424.8

Satisfactory

8. Isolation Article 26 C, §424.9; 425.8

Satisfactory

9. Sound Article 26 C, §424.10

General Deficiency

*Sound levels not documented**Article 26 C, §424.10**Each animal shelter shall minimize continuous exposure of personnel and animals to sound levels exceeding eighty-five decibels. Active measures shall be taken and documented to minimize sound levels in housing areas. Such measures may include modified kennel design, relocation of particularly loud animals, or use of visual barriers, sound baffling, and behavioral enrichment protocols. Each animal shelter shall use a decibel-meter at a minimum of once weekly to measure the level of sound in their kennels during cleaning and resting times. A record of such measurements and the date such measurements were recorded shall be maintained by each animal shelter.***10. Lighting Article 26 C, §424.11**

Satisfactory

11. Drainage and Waste Article 26 C, §424.2; 425.3, 16

Satisfactory

12. Pest Control Article 26 C, §424.12

General Deficiency

*Open food and treats not stored in rodent proof containers.
Lids unavailable for garbage cans that contain open food products.*

Article 26 C, §424.12

12. Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan.

13. Drop Box Article 26 C, §424.13

Satisfactory

B. Animal Housing**1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2**

Satisfactory

2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14

General Deficiency

Primary enclosure exceeds maximum number of animals allowed per enclosure.

Article 26 C, §425.12

Regardless of the size of the primary enclosure, the number of animals co-housed in a primary enclosure at one time shall not exceed the following thresholds: (a) twelve adult cats; (b) two litters of kittens not to exceed ten kittens total.

3. Whelping Box Article 26 C, §425.8 (b)

Not Applicable

4. Outdoor Housing Article 26 C, §425.2, 15, 16

Not Applicable

5. Identification Article 26 C, §431.2 (d), (v)

Satisfactory

C. Sanitation**1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)**

General Deficiency

Dedicated equipment for cleaning and disinfection unavailable.

Daily cleaning and once weekly disinfection of enclosure not performed.

Protective garments not available for use as needed during cleaning and intensive animal handling activities (ie. cleaning isolation area, handling animals with infectious diseases)

Article 26 C, §426.3-7, 10, 11

3. dedicated equipment for cleaning and disinfection for use in each separate area of the shelter designated as cat or dog isolation, holding, adoptions or other functionally separate areas within the facility;

4. cleaning and disinfecting in between each use of items and surfaces that come into contact with animals, including but not limited to food and water bowls, litter boxes and exam tables, or procedures to discard and replace with new items for each animal;

5. cleaning and disinfecting all enclosures for temporary or permanent housing before a new animal enters such enclosure;

6. daily cleaning and at least once weekly disinfecting of enclosures that house the same animal or animals during a long-term stay;

7. cleaning and disinfecting enclosures when the enclosure becomes heavily soiled or otherwise contaminated or a new animal is added to the enclosure;

10. appropriate use and disposal of protective garments worn during cleaning and intensive animal-handling activities within an animal shelter; and

11. proper hygiene of shelter staff, volunteers, and visitors, including signage, supervision, and hand sanitation.

2. Outdoor Enclosures Article 26 C, §426.9

Not Applicable

D. Shelter Management and Animal Husbandry**1. Number Housed Article 26 C, §425.12; 427.2,3**

Critical Deficiency

*Total number of animals co-housed exceeds number allowed by law**Article 26 C, §425.12**Regardless of the size of the primary enclosure, the number of animals cohoused in a primary enclosure at one time shall not exceed the following thresholds: (a) twelve adult cats; (b) two litters of kittens not to exceed ten kittens total;***2. Observation Article 26 C, §428.1; 427.4**

General Deficiency

*Animal observations at feeding times not documented.**Article 26 C, §428.1(f)**Each animal shall be observed during or following each feeding time to ensure daily food intake, or at least once every twenty-four hours for animals continually offered food. Such observations shall be recorded.***3. Food and Water Article 26 C, §428.1**

Satisfactory

4. Restraint Article 26 C, §428.2 (a), (b), (c)

Satisfactory

E. Behavior**1. Routine Care and Handling Article 26 C, §430.1, 2, 3**

Satisfactory

2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5

General Deficiency

*Exercise and/or enrichment not documented.**Article 26 C, §430.4 (a), (b), (c), 5**3. At least twenty minutes of positive social interactions, in addition to time spent providing feeding, cleaning, basic husbandry or care with people shall be provided by each animal shelter on a daily basis for any animal in such shelter's custody or possession except those so poorly socialized to humans that such contact would be unpleasant, stressful or pose a safety risk to other animals or humans. Daily handling and positive exposure to people and other animals shall be provided for any dog or cat less than four months of age, while taking appropriate precautions to limit infectious disease. Positive social interactions shall include but not be limited to petting an animal, walking, reward based training or interactive play with toys. Time spent providing basic husbandry and animal care shall not be used to offset the social interaction time requirements of this subdivision.**4. Each animal shelter shall provide each animal in its custody or possession opportunity for exercise and exploration in the following manner: (a) all cats housed in a cage, kennel, or room that provides less than eighteen square feet of floor space per cat for fourteen days or longer shall be permitted at least fifteen minutes per day at least five days per week outside of their primary enclosure to exercise and explore; (b) all dogs residing in the shelter for fourteen days or longer shall be permitted time outside of their primary enclosure to exercise and explore for at least twenty minutes per day five days per week; or (c) in the event such activities are not possible due to any animal's health, behavior, order of the commissioner or legal restriction, the condition and reason shall be documented in such animal's medical record.***3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)**

Satisfactory

F. Transportation**1. Vehicle Article 26 C, §431.1 a-f**

Not Applicable

2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)

Not Applicable

3. Health Certificates Article 26 C, §431.2 (d), (iv) 3

Not Applicable

4. Visual Identification Article 26 C, §431.2 (d), (v)

Not Applicable

5. Destination Shelter Contact Article 26 C, §431.2

Not Applicable

6. Animal <1 year not from USDA Breeder Article 26 C, §431.5

Satisfactory

7. Mandatory Holding Period Article 26, §384.1; 384.2

Not Applicable

G. Record Keeping and Protocols

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| 1. License Status Article 26 C, §421.1 | Satisfactory |
| 2. License Displayed Article 26 C, §421.4 | Satisfactory |
| 3. Required Training Article 26 C, §422 | General Deficiency |

Training not completed and/or documented within 60 days of educational visit.

Article 26 C, §422

1. Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation. 2. Acceptable training modalities shall include, but not be limited to, online webinars, on-site lectures or seminars, off-site conferences for animal shelter staff, or other formal training modalities as authorized by the commissioner. 3. Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

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| 4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 | Satisfactory |
| 5. Record Requirement Article 26 C, §423 | Satisfactory |
| 6. Record Retention Article 26 C, §423.3 | Satisfactory |
| 7. Bite History Notification Article 26 C, §423.4 | Satisfactory |
| 8. Animal Intake Article 26 C, §423.1,2 | Satisfactory |
| 9. In House Protocols Article 26 C, §423.8 | General Deficiency |

Written protocols unavailable for inspection

Article 26 C, §423.8

8. Each animal shelter shall develop and maintain written protocols sufficiently detailed to achieve and maintain the standards prescribed in this section. These shall include, but not be limited to, the following: (a) animal handling; (b) behavioral assessment; (c) enrichment and stress reduction; (d) management of bite/scratch cases; and (e) sanitation.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

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| 10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429 | General Deficiency |
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Written and veterinary approved protocols unavailable for inspection

Article 26 C, §423.2 ,9; 429

9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; (e) vaccinations; (f) parasite control; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

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| 11. Pest Control Plan Article 26 C, §424.12 | General Deficiency |
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No written pest control plan

Article 26 C, §424.12

12. Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan.

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| 12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1 | General Deficiency |
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Documentation for staff authority, reporting, and/or responsibilities unavailable

Article 26 C, §427.1

1. Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers.

H. Veterinary Care and Records**1. Veterinary and Emergency Care Article 26 C, §429.1-6**

General Deficiency

*Written emergency protocol not available and not approved by a licensed veterinarian**Article 26 C, §429.1-6**5. Pursuant to the written protocol for emergency veterinary care required by section four hundred twenty-three of this article, each animal shelter shall provide appropriate and timely veterinary care for any animal that is in distress, experiencing pain, or showing signs of significant illness or injury.***2. Examinations Article 26 C, §429.3, 7, 11, 13**

General Deficiency

*Animals in shelter not examined once a month by trained staff**Article 26 C, §429.12,13**12. Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.**13. Any apparently healthy animal remaining within the custody or possession of any animal shelter shall be examined by a duly licensed veterinarian at least every six months, or more frequently if problems are identified.***3. Drug Logs Article 26 C, §429.2**

Satisfactory

4. Vaccinations Article 26 C, §429.8, 9

Satisfactory

5. Deworming Article 26 C, §429.10

Satisfactory

6. Weights Article 26 C, §429.12

General Deficiency

*Animals in shelter not weighed once a month**Article 26 C, §429.12**12. Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.***7. Grooming Article 26 C, §429.14**

General Deficiency

*Regular grooming not provided**Article 26 C, §429.14**14. Each animal shelter shall provide regular grooming to prevent discomfort or injury to each animal in its custody or possession. Matted, soiled, or otherwise unkempt animals shall be provided with timely grooming to alleviate discomfort and prevent injury within forty-eight hours of intake or identification of condition.***8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)**

Critical Deficiency

*Permanent tattoos not placed on ventral abdomen**Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)**(v) A permanent tattoo shall be placed on the ventral abdomen of shelter-owned cats and dogs at the time of spay or neuter. 15. (a) No animal shelter shall release any dog or cat for adoption to any person unless the dog or cat has been spayed or neutered, in accordance with section three hundred seventy-seven-a of this chapter.***9. Dog Licensing Article 7, § 109**

Not Applicable

I. Foster Care**1. Foster Care Providers Article 26 C, §423.6**

Satisfactory

2. Provider Requirements Article 26 C, §432.1

Satisfactory

3. Records Article 26 C, §432.2

Satisfactory

4. Infectious Disease Protocol Article 26 C, §432.3; 422.9

General Deficiency

*Infectious disease plan for foster providers is unavailable**Article 26 C, §432.3; 422.9**3. Any animal harbored by a foster care provider pursuant to this section that is affected by an infectious or contagious disease shall be handled in a manner that prevents the spread of such disease in accordance with subdivision nine of section four hundred twenty-four of this article. It shall be the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision.*

Additional Information for Inspection:

REMARKS:

N/A = Requirement not applicable to organizational operations or conditions observed

REPRESENTATIVE PRESENT FOR INSPECTION: **Lillian Cassidy**
TITLE: **President**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **07/02/2026**