

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant Critical - 7**Purpose: **Inspection**DATE/TOA: **6/29/26 10:30 am**

License No.:

Expiration Date:

**CITY CRITTERS
1251 AVENUE OF THE AMERICAS
FLOOR 37
NEW YORK NY 10020**Inspector #: **62**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards**

1. Facility Article 26 C, §424.1	Not Applicable
2. Surfaces Article 26 C, §424.2	Not Applicable
3. Power/Water Article 26 C, §424.3	Not Applicable
4. Sinks Article 26 C, §424.4	Not Applicable
5. Temperature Article 26 C, §424.5, 6	Not Applicable
6. HVAC Maintenance Article 26 C, §424.7	Not Applicable
7. Ammonia Article 26 C, §424.8	Not Applicable
8. Isolation Article 26 C, §424.9; 425.8	Not Applicable
9. Sound Article 26 C, §424.10	Not Applicable
10. Lighting Article 26 C, §424.11	Not Applicable
11. Drainage and Waste Article 26 C, §424.2; 425.3, 16	Not Applicable
12. Pest Control Article 26 C, §424.12	Not Applicable
13. Drop Box Article 26 C, §424.13	Not Applicable

B. Animal Housing

1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2	Not Applicable
2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14	Not Applicable
3. Whelping Box Article 26 C, §425.8 (b)	Not Applicable
4. Outdoor Housing Article 26 C, §425.2, 15, 16	Not Applicable
5. Identification Article 26 C, §431.2 (d), (v)	Not Applicable

C. Sanitation

1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)	Not Applicable
2. Outdoor Enclosures Article 26 C, §426.9	Not Applicable

D. Shelter Management and Animal Husbandry

1. Number Housed Article 26 C, §425.12; 427.2,3	Not Applicable
2. Observation Article 26 C, §428.1; 427.4	Not Applicable
3. Food and Water Article 26 C, §428.1	Not Applicable
4. Restraint Article 26 C, §428.2 (a), (b), (c)	Not Applicable

E. Behavior

- | | |
|--|----------------|
| 1. Routine Care and Handling Article 26 C, §430.1, 2, 3 | Not Applicable |
| 2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5 | Not Applicable |
| 3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b) | Satisfactory |

F. Transportation

- | | |
|--|----------------|
| 1. Vehicle Article 26 C, §431.1 a-f | Not Applicable |
| 2. Vaccinations Article 26 C, §431.2 (d), (i-vi1) | Not Applicable |
| 3. Health Certificates Article 26 C, §431.2 (d), (iv) 3 | Not Applicable |
| 4. Visual Identification Article 26 C, §431.2 (d), (v) | Not Applicable |
| 5. Destination Shelter Contact Article 26 C, §431.2 | Not Applicable |
| 6. Animal <1 year not from USDA Breeder Article 26 C, §431.5 | Satisfactory |
| 7. Mandatory Holding Period Article 26, §384.1; 384.2 | Not Applicable |

G. Record Keeping and Protocols

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|---|--------------------|
| 1. License Status Article 26 C, §421.1 | Satisfactory |
| 2. License Displayed Article 26 C, §421.4 | Not Applicable |
| 3. Required Training Article 26 C, §422 | General Deficiency |

Training not documented for employees and volunteers having direct animal care responsibilities.

Article 26 C, §422

Required training shall include information on:

- Humane animal handling
- Infectious diseases commonly found in animal shelters
- Zoonotic diseases
- Animal cruelty
- Sanitation procedures

•Body language/normal behaviors for all species regularly handled

•Required documentation and data entry

Training may be presented on-site, online, at conference or seminars.

Complete documentation of training must be maintained for three years and must include:

- Date of training delivery and date of completion
- Topic(s) of the training
- Provider of the training and a list of the attendees

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| 4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 | Satisfactory |
| 5. Record Requirement Article 26 C, §423 | Satisfactory |
| 6. Record Retention Article 26 C, §423.3 | Satisfactory |
| 7. Bite History Notification Article 26 C, §423.4 | Satisfactory |
| 8. Animal Intake Article 26 C, §423.1,2 | Satisfactory |
| 9. In House Protocols Article 26 C, §423.8 | Satisfactory |
| 10. Veterinary Protocols Article 26 C, §423.2 (g); 429 | Satisfactory |
| 11. Pest Control Plan Article 26 C, §424.12 | Satisfactory |
| 12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1 | General Deficiency |

Documentation unavailable for job descriptions/responsibilities/protocols.

Article 26 C, §427.1,2

Clearly written protocols that define staff authority, reporting, structure and responsibilities, and is readily accessible by the staff and volunteers.

H. Veterinary Care and Records**1. Veterinary and Emergency Care Article 26 C, §429.1-6**

Satisfactory

2. Examinations Article 26 C, §429.3, 7, 11, 13

Critical Deficiency

*Animals not assessed within two hours on intake.**Animals not provided with complete physical examination within 24 hours of intake.**Article 26 C, §429.3, 7, 11, 13**All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention.**Each animal in custody or possession shall be provided with complete physical examination by trained staff within 24 hours of intake. Animals are to be specifically examined for bite wounds to determine potential rabies exposure (if applicable, shelters must comply with reporting requirements 10NYCRR 2.14).***3. Drug Logs Article 26 C, §429.2**

Satisfactory

4. Vaccinations Article 26 C, §429.8, 9

Satisfactory

5. Deworming Article 26 C, §429.10

Critical Deficiency

*Animals not treated with dewormer.**Article 26 C, §429.10**All animals in custody or possession shall be treated for hookworms and roundworms (minimum) prior to release and/or placement in foster care***6. Weights Article 26 C, §429.12**

Satisfactory

7. Grooming Article 26 C, §429.14

Satisfactory

8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)

Satisfactory

9. Dog Licensing Article 7, § 109

Not Applicable

I. Foster Care**1. Foster Care Providers Article 26 C, §423.6**

Satisfactory

2. Provider Requirements Article 26 C, §432.1

Satisfactory

3. Records Article 26 C, §432.2

Satisfactory

4. Infectious Disease Protocol Article 26 C, §432.3; 422.9

General Deficiency

*No written infectious disease protocol.**Article 26 C, §432.3; 422.9**Must have written protocol for Infectious and/or Contagious Diseases.*

 Additional Information for Inspection:

REMARKS:**N/A=Requirement not applicable to organizational operations or conditions observed.****REPRESENTATIVE PRESENT FOR INSPECTION:****Lynn Stoller****REVIEWED BY:****Inspector #: 852****TITLE: owner****REVIEWED DATE:****07/06/2026**