

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant General - 30**Purpose: **Inspection**DATE/TOA: **7/1/26 11:15 am**

License No.:

Expiration Date:

**NEW START KITTY RESCUE
6342 DENTON CORNERS RD.
CASTILE NY 14427**Inspector #: **85**Inspector #: **074**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards****1. Facility Article 26 C, §424.1**

Satisfactory

2. Surfaces Article 26 C, §424.2

General Deficiency

*Surfaces in contact with animals are not impervious.**Article 26C, §424.2**Indoor building surfaces in direct contact with animals shall be constructed of materials that are non-porous, water resistant, non-toxic and able to withstand regular cleaning and disinfection.***3. Power/Water Article 26 C, §424.3**

Satisfactory

4. Sinks Article 26 C, §424.4

Satisfactory

5. Temperature Article 26 C, §424.5, 6

Satisfactory

6. HVAC Maintenance Article 26 C, §424.7

General Deficiency

*HVAC maintenance not documented.**Article 26C §424.7**Each animal shelter shall document regular maintenance of air handling systems according to the manufacturer's recommendations.***7. Ammonia Article 26 C, §424.8**

Satisfactory

8. Isolation Article 26 C, §424.9; 425.8

Satisfactory

9. Sound Article 26 C, §424.10

General Deficiency

*Sound levels not documented.**Article 26C §424.10**Each animal shelter must use a decibel-meter at a minimum of once weekly to measure the level of sound in the kennels during cleaning and resting times.***10. Lighting Article 26 C, §424.11**

Satisfactory

11. Drainage and Waste Article 26 C, §424.2; 425.3, 16

Satisfactory

12. Pest Control Article 26 C, §424.12

Satisfactory

13. Drop Box Article 26 C, §424.13

Satisfactory

B. Animal Housing**1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2**

General Deficiency

*Surfaces in contact with animals are not impervious.**Article 26C §425.3 (a)**Materials used in housing construction shall be non-porous, water-resistant, and able to withstand regular cleaning and disinfection.***2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14**

Satisfactory

3. Whelping Box Article 26 C, §425.8 (b)

Not Applicable

4. Outdoor Housing Article 26 C, §425.2, 15, 16

Not Applicable

5. Identification Article 26 C, §431.2 (d), (v)

Satisfactory

C. Sanitation**1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)**

Satisfactory

2. Outdoor Enclosures Article 26 C, §426.9

Not Applicable

D. Shelter Management and Animal Husbandry**1. Number Housed Article 26 C, §425.12; 427.2,3**

Satisfactory

2. Observation Article 26 C, §428.1; 427.4

Satisfactory

3. Food and Water Article 26 C, §428.1

Satisfactory

4. Restraint Article 26 C, §428.2 (a), (b), (c)

Satisfactory

E. Behavior**1. Routine Care and Handling Article 26 C, §430.1, 2, 3**

Satisfactory

2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5

General Deficiency

*Enrichment not documented.**Article 26C §430.**4. (c) in the event such activities are not possible due to any animal's health, behavior, order of the commissioner or legal restriction, the condition and reason shall be documented in such animal's medical record.**5. Each animal shelter shall implement additional measures for enrichment and stress reduction for any animal in its custody or possession showing persistent hiding, hostile interactions with other animals, reduced activity, depression or social withdrawal, barrier frustration or aggression, self-injurious behavior, repetitive non goal-oriented movement, or stereotypic behaviors. Such measures shall be documented in such animal's medical record created pursuant to section four hundred twenty-three of this article.***3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)**

Satisfactory

F. Transportation**1. Vehicle Article 26 C, §431.1 a-f**

Not Applicable

2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)

Not Applicable

3. Health Certificates Article 26 C, §431.2 (d), (iv) 3

Not Applicable

4. Visual Identification Article 26 C, §431.2 (d), (v)

Not Applicable

5. Destination Shelter Contact Article 26 C, §431.2

Not Applicable

6. Animal <1 year not from USDA Breeder Article 26 C, §431.5

Satisfactory

7. Mandatory Holding Period Article 26, §384.1; 384.2

Not Applicable

G. Record Keeping and Protocols**1. License Status Article 26 C, §421.1**

Satisfactory

2. License Displayed Article 26 C, §421.4

Satisfactory

3. Required Training Article 26 C, §422

General Deficiency

Training not completed by employees and volunteers that have direct animal care responsibilities within 60 days of the Educational Visit.

Article 26C §422

1. Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation.

3. Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

4. Complete documentation of training sessions shall be maintained for a period of not less than three years from the date of training completion. Such documentation shall include, but not be limited to, the following: (a) the date of training delivery and the date of completion; (b) the topic or topics of the training session; and (c) the provider of the training and a list of training course attendees.

4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2

General Deficiency

Not all unique identifiers documented.

Article 26C §423

1. Each animal shelter shall examine an animal upon intake for unique identifiers and any other form of identification that may allow for reunification with an owner

5. Record Requirement Article 26 C, §423

General Deficiency

All animal descriptors not documented.

Article 26C §423.2

2. Each animal shelter shall create and maintain a record for each animal in their custody or possession which shall minimally include: (a) Unique identifiers and any other identification associated with the animal upon examination at entry, including but not limited to a tattoo, a permanent official identification number as prescribed in section one hundred twelve of this chapter or other identification tags, rabies tags and numbers, or a microchip number, if present; (b) The name, address and telephone number of the person surrendering an animal or from whom an animal is seized, and additional contact information as the commissioner may require, or the address or cross-streets and city, town, or village where the animal was located or found prior to intake, if known; (c) The date of intake into and departure from the animal shelter; (d) Whether the animal was adopted, transferred, redeemed by its owner, died or was humanely euthanized, and, if applicable, the name, address, and phone number of the receiving individual or agency; (e) Basic descriptors including species, age, gender, physical description including color, and the spay or neuter status at entry if determinable with reasonable certainty; (f) Any available behavioral or health history or information otherwise obtained at intake, including bite history and rabies vaccination status, when known; and (g) All veterinary and behavioral examinations, treatments, procedures, or medications occurring during the animal's time under the care of the shelter.

6. Record Retention Article 26 C, §423.3

Satisfactory

7. Bite History Notification Article 26 C, §423.4

Satisfactory

8. Animal Intake Article 26 C, §423.1,2

General Deficiency

*Intake records not complete.**Article 26C §423.1,2*

1. Each animal shelter shall examine an animal upon intake for unique identifiers and any other form of identification that may allow for reunification with an owner
2. Each animal shelter shall create and maintain a record for each animal in their custody or possession which shall minimally include: (a) Unique identifiers and any other identification associated with the animal upon examination at entry, including but not limited to a tattoo, a permanent official identification number as prescribed in section one hundred twelve of this chapter or other identification tags, rabies tags and numbers, or a microchip number, if present; (b) The name, address and telephone number of the person surrendering an animal or from whom an animal is seized, and additional contact information as the commissioner may require, or the address or cross-streets and city, town, or village where the animal was located or found prior to intake, if known; (c) The date of intake into and departure from the animal shelter; (d) Whether the animal was adopted, transferred, redeemed by its owner, died or was humanely euthanized, and, if applicable, the name, address, and phone number of the receiving individual or agency; (e) Basic descriptors including species, age, gender, physical description including color, and the spay or neuter status at entry if determinable with reasonable certainty; (f) Any available behavioral or health history or information otherwise obtained at intake, including bite history and rabies vaccination status, when known; and (g) All veterinary and behavioral examinations, treatments, procedures, or medications occurring during the animal's time under the care of the shelter.

9. In House Protocols Article 26 C, §423.8

Satisfactory

10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429

General Deficiency

*No written protocol for physical examination. Written protocols not approved by a licensed veterinarian.**Article 26C §423.9*

9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; (e) vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

11. Pest Control Plan Article 26 C, §424.12

Satisfactory

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1

General Deficiency

*Documentation for staff authority, reporting and responsibilities unavailable.**Article 26C §427.1*

1. Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers.

H. Veterinary Care and Records**1. Veterinary and Emergency Care Article 26 C, §429.1-6**

General Deficiency

*Written medical protocol not approved by a duly licensed veterinarian.**Article 26C § 423.9*

9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; (e) vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases. 10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

2. Examinations Article 26 C, §429.3, 7, 11, 13

General Deficiency

*Animals in shelter not examined once a month by trained staff.**Article 26C § 429.12*

12. Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.

3. Drug Logs Article 26 C, §429.2

General Deficiency

*Medication documentation unavailable.**Article 26 C, §429.2*

All drugs shall be documented and dispensed by each animal shelter in accordance with applicable local, state, and federal laws and regulations.

4. Vaccinations Article 26 C, §429.8, 9

Satisfactory

5. Deworming Article 26 C, §429.10

Satisfactory

6. Weights Article 26 C, §429.12

Satisfactory

7. Grooming Article 26 C, §429.14

Satisfactory

8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)

Satisfactory

9. Dog Licensing Article 7, § 109

Not Applicable

I. Foster Care**1. Foster Care Providers Article 26 C, §423.6**

Not Applicable

2. Provider Requirements Article 26 C, §432.1

Not Applicable

3. Records Article 26 C, §432.2

Not Applicable

4. Infectious Disease Protocol Article 26 C, §432.3; 422.9

Not Applicable

 Additional Information for Inspection:

REMARKS:**N/A = Requirement not applicable to organizational operations or conditions observed.**

REPRESENTATIVE PRESENT FOR INSPECTION:

Vickie Bly

REVIEWED BY:

Inspector #: 852TITLE: **Shelter Manager**

REVIEWED DATE:

07/09/2026