

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant Critical - 7**Purpose: **Inspection**DATE/TOA: **8/10/26 10:30 am**

License No.:

Expiration Date:

**LAST HOPE INC.
3300 BELTAGH AVE
WANTAGH NY 11793**Inspector #: **51**Inspector #: **84**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards**

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| 1. Facility Article 26 C, §424.1 | Satisfactory |
| 2. Surfaces Article 26 C, §424.2 | General Deficiency |

Floors and walls in contact with animals are not impervious.

Article 26 C, §424.2

2. Indoor building surfaces in direct contact with animals shall be constructed of materials that are non-porous, water resistant, non-toxic and able to withstand regular cleaning and Disinfectant

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| 3. Power/Water Article 26 C, §424.3 | Satisfactory |
| 4. Sinks Article 26 C, §424.4 | Satisfactory |
| 5. Temperature Article 26 C, §424.5, 6 | Satisfactory |
| 6. HVAC Maintenance Article 26 C, §424.7 | General Deficiency |

HVAC maintenance not documented.

Article 26 C, §424.7

Each animal shelter shall document regular maintenance of air handling systems according to the manufacturer's recommendations.

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| 7. Ammonia Article 26 C, §424.8 | Satisfactory |
| 8. Isolation Article 26 C, §424.9; 425.8 | Satisfactory |
| 9. Sound Article 26 C, §424.10 | General Deficiency |

Sound levels not documented.

Article 26 C, §424.10

10. Each animal shelter shall minimize continuous exposure of personnel and animals to sound levels exceeding eighty-five decibels. Active measures shall be taken and documented to minimize sound levels in housing areas. Such measures may include modified kennel design, relocation of particularly loud animals, or use of visual barriers, sound baffling, and behavioral enrichment protocols. Each animal shelter shall use a decibel-meter at a minimum of once weekly to measure the level of sound in their kennels during cleaning and resting times. A record of such measurements and the date such measurements were recorded shall be maintained.

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| 10. Lighting Article 26 C, §424.11 | Satisfactory |
| 11. Drainage and Waste Article 26 C, §424.2; 425.3, 16 | Satisfactory |

12. Pest Control Article 26 C, §424.12

General Deficiency

*Written pest or vermin control plan unavailable.**Article 26 C, §424*

12. Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable;

13. Drop Box Article 26 C, §424.13

Satisfactory

B. Animal Housing**1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2**

Satisfactory

2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14

Satisfactory

3. Whelping Box Article 26 C, §425.8 (b)

Not Applicable

4. Outdoor Housing Article 26 C, §425.2, 15, 16

Not Applicable

5. Identification Article 26 C, §431.2 (d), (v)

Satisfactory

C. Sanitation**1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)**

Satisfactory

2. Outdoor Enclosures Article 26 C, §426.9

Not Applicable

D. Shelter Management and Animal Husbandry**1. Number Housed Article 26 C, §425.12; 427.2,3**

Satisfactory

2. Observation Article 26 C, §428.1; 427.4

Critical Deficiency

*Animal observations at feeding times not documented.**Article 26 C, §428.1; 427.4*

(f) Each animal shall be observed during or following each feeding time to ensure daily food intake, or at least once every twenty-four hours for animals continually offered food. Such observations shall be recorded.

4. All animals shall be observed daily by a manager or designee to identify each animal's needs for care, housing and service and to ensure that each animal has a plan to advance efficiently through the shelter.

3. Food and Water Article 26 C, §428.1

General Deficiency

*Observation not recorded.**Article 26 C, §428.1*

1. (a) Each animal shelter shall provide each animal under its care with fresh, potable water at all times unless otherwise directed by a duly licensed veterinarian. (b) Each animal shelter shall feed each animal under its care a complete and nutritionally balanced, species-specific and life-stage-appropriate diet as indicated by the animal's age, weight, and medical health, or as directed by a duly licensed veterinarian in accordance with the written protocols required by section four hundred twenty-three of this article. (c) Food shall be provided at least once daily for adult animals, at least twice daily for animals less than six months of age, and at least three times daily for animals less than two months of age. (d) Perishable animal food shall be refrigerated. Animal food and water containers shall be present in sufficient number and location to safely enable each animal in the enclosure to access an adequate supply of food and water. Food and water bowls shall be of the type that can be easily sanitized, be kept clean and shall be cleaned and disinfected prior to use by a different animal, unless disposable bowls are used and replaced between animals.

4. Restraint Article 26 C, §428.2 (a), (b), (c)

Satisfactory

E. Behavior**1. Routine Care and Handling Article 26 C, §430.1, 2, 3**

Satisfactory

2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5

General Deficiency

*Exercise and or enrichment not documented.**Article 26 C, §430.4 (a), (b), (c), 5*

3. At least twenty minutes of positive social interactions, in addition to time spent providing feeding, cleaning, basic husbandry or care with people shall be provided by each animal shelter on a daily basis for any animal in such shelter's custody or possession except those so poorly socialized to humans that such contact would be unpleasant, stressful or pose a safety risk to other animals or humans. Daily handling and positive exposure to people and other animals shall be provided for any dog or cat less than four months of age, while taking appropriate precautions to limit infectious disease. Positive social interactions shall include but not be limited to petting an animal, walking, reward based training or interactive play with toys. Time spent providing basic husbandry and animal care shall not be used to offset the social interaction time requirements of this subdivision.

4. Each animal shelter shall provide each animal in its custody or possession opportunity for exercise and exploration in the following manner: (a) all cats housed in a cage, kennel, or room that provides less than eighteen square feet of floor space per cat for fourteen days or longer shall be permitted at least fifteen minutes per day at least five days per week outside of their primary enclosure to exercise and explore; (b) all dogs residing in the shelter for fourteen days or longer shall be permitted time outside of their primary enclosure to exercise and explore for at least twenty minutes per day five days per week; or (c) in the event such activities are not possible due to any animal's health, behavior, order of the commissioner or legal restriction, the condition and reason shall be documented in such animal's medical record.

5. Each animal shelter shall implement additional measures for enrichment and stress reduction for any animal in its custody or possession showing persistent hiding, hostile interactions with other animals, reduced activity, depression or social withdrawal, barrier frustration or aggression, self-injurious behavior, repetitive non goal-oriented movement, or stereotypic behaviors. Such measures shall be documented in such animal's medical record created pursuant to section four hundred twenty-three of this article.

3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)

General Deficiency

*Behavior information for animals not documented.**Article 26 C, §430.6, 7 (a), (b)*

1. Each animal shelter shall take measures, by way of written questionnaire, personal interview or other means deemed necessary by the commissioner, to collect a behavioral history for each animal in its custody or possession at the time of intake.

7. Animal shelters may perform a systematic behavioral evaluation on animals prior to rehoming or other placement. In the event such evaluations are performed, the following requirements shall apply: (a) staff performing such evaluations shall receive, in advance, adequate training in the performance and interpretation of the behavioral evaluation or evaluations; and (b) documentation of the results of every behavior evaluation performed shall be added to the animal's record created pursuant to section four hundred twenty-three of this article.

F. Transportation**1. Vehicle Article 26 C, §431.1 a-f**

Not Applicable

2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)

Satisfactory

3. Health Certificates Article 26 C, §431.2 (d), (iv) 3

Satisfactory

4. Visual Identification Article 26 C, §431.2 (d), (v)

Not Applicable

5. Destination Shelter Contact Article 26 C, §431.2

Satisfactory

6. Animal <1 year not from USDA Breeder Article 26 C, §431.5

Satisfactory

7. Mandatory Holding Period Article 26, §384.1; 384.2

Satisfactory

G. Record Keeping and Protocols

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| 1. License Status Article 26 C, §421.1 | Satisfactory |
| 2. License Displayed Article 26 C, §421.4 | Not Applicable |
| 3. Required Training Article 26 C, §422 | Satisfactory |
| 4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 | Satisfactory |
| 5. Record Requirement Article 26 C, §423 | General Deficiency |

*Animal descriptors not documented
Vaccine and or behavior records unavailable.
Treatment records unavailable*

Article 26 C, §423

(c) The date of intake into and departure from the animal shelter; (d) Whether the animal was adopted, transferred, redeemed by its owner, died or was humanely euthanized, and, if applicable, the name, address, and phone number of the receiving individual or agency; € Basic descriptors including species, age, gender, physical description including color, and the spay or neuter status at entry if determinable with reasonable certainty; (f) Any available behavioral or health history or information otherwise obtained at intake, including bite history and rabies vaccination status, when known; and (g) All veterinary and behavioral examinations, treatments, procedures, or medications occurring during the animal's time under the care of the shelter.

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| 6. Record Retention Article 26 C, §423.3 | Satisfactory |
| 7. Bite History Notification Article 26 C, §423.4 | Satisfactory |
| 8. Animal Intake Article 26 C, §423.1,2 | Satisfactory |
| 9. In House Protocols Article 26 C, §423.8 | General Deficiency |

No written protocols for facility.

Article 26 C, §423.8

8. Each animal shelter shall develop and maintain written protocols sufficiently detailed to achieve and maintain the standards prescribed in this section. These shall include, but not be limited to, the following: (a) animal handling; (b) behavioral assessment; (c) enrichment and stress reduction; (d) management of bite/scratch cases; and (e) sanitation.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

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| 10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429 | General Deficiency |
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No written protocol for (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; I vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

Written protocols not approved by a licensed veterinarian

Article 26 C, §423.2 (g),9; 429

9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; I vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

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| 11. Pest Control Plan Article 26 C, §424.12 | General Deficiency |
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No written pest control plan.

Article 26 C, §424.12

12. Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1

General Deficiency

*Documentation for staff authority, reporting, and/or responsibilities unavailable.**Article 26 C, §427.1**1. Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers*

H. Veterinary Care and Records**1. Veterinary and Emergency Care Article 26 C, §429.1-6**

General Deficiency

*Administration of prescription medications and treatments not documented.
Emergency care not provided according to plan.*

Article 26 C, §429.1-6

1. Prescription medications and treatments shall be administered by each animal shelter under the advisement of or in accordance with written protocols provided by a duly licensed veterinarian. . Each animal shelter shall have the ability to provide for veterinary assessment and humane care in a timely fashion through in-house facilities or at an off-site location. 5. Pursuant to the written protocol for emergency veterinary care required by section four hundred twenty-three of this article, each animal shelter shall provide appropriate and timely veterinary care for any animal that is in distress, experiencing pain, or showing signs of significant illness or injury. 6. Each animal shelter shall recognize and treat acute and chronic pain appropriately, as set forth in article twenty-six of this chapter. The legal status regarding the ownership of any animal shall not prevent treatment to relieve suffering. Administration of prescription medications and treatments not documented.

2. Examinations Article 26 C, §429.3, 7, 11, 13

Critical Deficiency

*Animal assessments unavailable.
Animal intake exams not performed within 24 hours.
Animal intake exams unavailable*

Article 26 C, §429.3, 7, 11, 13

3. All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention in accordance with the shelter's written protocol for emergency care, as required by section four hundred twenty-three of this article.

7. Each animal shelter shall provide a complete physical examination of all animals in its custody or possession by trained shelter staff within twenty-four hours of intake to identify medical or behavioral conditions that require further evaluation and care. Animals shall specifically be examined for bite wounds; animals that have potentially been exposed to rabies shall be managed in accordance with applicable local and state laws. Each animal shelter shall comply with the rabies reporting requirements prescribed in 10 NYCRR 2.14.

13. Any apparently healthy animal remaining within the custody or possession of 11. When a physical or behavioral abnormality is identified at the time of intake or at any time during any animal's shelter stay, staff members shall follow written medical protocols required by section four hundred twenty-three of this article, to determine if and when any animal in its custody or possession needs to be examined by a duly licensed veterinarian. If the animal is in foster care, the foster care provider shall follow written medical protocols to determine whether the animal needs to be examined by a duly licensed veterinarian any animal shelter shall be examined by a duly licensed veterinarian at least every six months, or more frequently if problems are identified.

3. Drug Logs Article 26 C, §429.2

General Deficiency

Medication documentation unavailable.

Article 26 C, §429.2

2. All drugs shall be documented and dispensed by each animal shelter in accordance with applicable local, state, and federal laws and regulations.

4. Vaccinations Article 26 C, §429.8, 9

Critical Deficiency

Animals not vaccinated according to national standards.

Article 26 C, §429.8, 9

8. Each animal shelter shall vaccinate each animal in its custody or possession with core vaccines as recommended by national standards and guidelines specific to animal shelters as established, endorsed or approved by the American Association of Feline Practitioners (AAFP), American Animal Hospital Association (AAHA), or the Association of Shelter Veterinarians (ASV).

9. Each animal shelter shall provide all dogs, cats, and ferrets in its custody or possession with a rabies vaccination prior to release in accordance with local public health laws. Each animal shelter shall be in compliance at all times with section one hundred nine of this chapter and title four of article twenty-one of the public health law.

5. Deworming Article 26 C, §429.10

Satisfactory

6. Weights Article 26 C, §429.12

Critical Deficiency

*Weights for animals in custody for more than 30 days not recorded.**Weights for animals in foster home not recorded every 6 months.**Article 26 C, §429.12**12. Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.***7. Grooming Article 26 C, §429.14**

Satisfactory

8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)

Satisfactory

9. Dog Licensing Article 7, § 109

Satisfactory

I. Foster Care**1. Foster Care Providers Article 26 C, §423.6**

General Deficiency

List of foster care providers unavailable.

Article 26 C, §423.6

6. Each animal shelter shall maintain a record of its designated foster care providers that shall include the written agreement established between such animal shelter and such providers pursuant to section four hundred thirty-two of this article, each provider's name, address, telephone number, email address if available, types of animals for which the provider is willing to provide care, inspection reports, and current number of animals in the care of a designated foster care provider. Such records shall be updated immediately in the event any contact information for a given foster care provider changes

2. Provider Requirements Article 26 C, §432.1

General Deficiency

Foster care agreements not available or expired.

Article 26 C, §432.1

1. No person may operate as a foster care provider in this state without first having signed a written agreement with an animal shelter licensed pursuant to this article stating that such person may operate as a foster care provider with the approval and under the responsibility of such animal shelter. Such agreement shall be renewed not less than once every two years, and a copy of such agreement shall be kept by both the animal shelter and foster care provider and made available for inspection by the commissioner upon request. It shall be the responsibility of the animal shelter entering into such agreement with any foster care provider pursuant to this article to ensure that such foster care provider is able to responsibly harbor and provide necessary sustenance for any animal placed in their care by such animal shelter in a manner that promotes the good health, safety and welfare of such animals. No animal shelter shall knowingly enter into any agreement pursuant to this subdivision with any person who has been previously convicted of a violation of any provision of article twenty-six of this chapter or regulations promulgated thereunder pertaining to humane treatment of animals, cruelty to animals, endangering the life or health of an animal, or violation of any federal, state, or local law pertaining to the care, treatment, sale, possession, or handling of animals or any regulation or rule relating to the endangerment of the life or health of an animal.

3. Records Article 26 C, §432.2

General Deficiency

Foster care providers not provided records for animals in their care.

Article 26 C, §432.2

2. Foster care providers may harbor animals owned by a licensed animal shelter but shall not own such animals and shall keep a copy of the current record of each animal harbored under any agreement established pursuant to subdivision one of this section. Such record shall be maintained at the physical premises where such foster care providers harbor such animals. Animal shelters may, if appropriate to protect the identity of the source of any animal, provide their foster care providers with a partial animal record that excludes the name and address of the organization or individual from whom such animal was obtained and the date of receipt, so long as such animal shelters keep a copy of the complete record at the location where it maintains such records pursuant to section four hundred twenty-three of this article. It is the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision.

4. Infectious Disease Protocol Article 26 C, §432.3; 422.9

General Deficiency

Infectious disease plan for foster care providers unavailable.

Article 26 C, §432.3; 422.9

3. Any animal harbored by a foster care provider pursuant to this section that is affected by an infectious or contagious disease shall be handled in a manner that prevents the spread of such disease in accordance with subdivision nine of section four hundred twenty-four of this article. It shall be the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision.

Additional Information for Inspection:

REMARKS:

N/A= "Requirement not applicable to organizational operations or conditions observed."

REPRESENTATIVE PRESENT FOR INSPECTION: **Vicki Perelmuter**
TITLE: **Financial officer**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **08/11/2026**