

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant Critical - 7**Purpose: **Inspection**DATE/TOA: **8/21/26 10:45 am**

License No.:

Expiration Date:

**COVE ANIMAL RESCUE
40 SHORE ROAD
GLEN COVE NY 11542**Inspector #: **51**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards****1. Facility Article 26 C, §424.1**

Satisfactory

2. Surfaces Article 26 C, §424.2

General Deficiency

*Floors and walls in contact with animals are not impervious.**Article 26 C, §424.2**2. Indoor building surfaces in direct contact with animals shall be constructed of materials that are non-porous, water resistant, non-toxic and able to withstand regular cleaning and disinfection. Adequate drainage shall prevent the accumulation of water or other liquids on floors***3. Power/Water Article 26 C, §424.3**

General Deficiency

*No written emergency plan for power or water outage.**Article 26 C, §424.3**3. Electrical power and running water shall be maintained to all parts of the facility that house animals, with written emergency plans for back-up sources or relocation of the animals to a safe environment in the event of outages lasting more than four hours.***4. Sinks Article 26 C, §424.4**

Satisfactory

5. Temperature Article 26 C, §424.5, 6

Satisfactory

6. HVAC Maintenance Article 26 C, §424.7

General Deficiency

*HVAC maintenance not documented.**Article 26 C, §424.7**7. Each animal shelter shall document regular maintenance of air handling systems according to the manufacturer's recommendations.***7. Ammonia Article 26 C, §424.8**

Satisfactory

8. Isolation Article 26 C, §424.9; 425.8

Satisfactory

9. Sound Article 26 C, §424.10

General Deficiency

*Sound levels not documented.**Article 26 C, §424.10*

10. Each animal shelter shall minimize continuous exposure of personnel and animals to sound levels exceeding eighty-five decibels. Active measures shall be taken and documented to minimize sound levels in housing areas. Such measures may include modified kennel design, relocation of particularly loud animals, or use of visual barriers, sound baffling, and behavioral enrichment protocols. Each animal shelter shall use a decibel-meter at a minimum of once weekly to measure the level of sound in their kennels during cleaning and resting times. A record of such measurements and the date such measurements were recorded shall be maintained.

10. Lighting Article 26 C, §424.11

Satisfactory

11. Drainage and Waste Article 26 C, §424.2; 425.3, 16

Satisfactory

12. Pest Control Article 26 C, §424.12

Critical Deficiency

*Written pest or vermin control plan unavailable.**Open food not stored in rodent proof containers.**Lids unavailable for garbage cans that contain open food products**Article 26 C, §424.12*

12. Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan

13. Drop Box Article 26 C, §424.13

Satisfactory

B. Animal Housing**1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2**

Satisfactory

2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14

Satisfactory

3. Whelping Box Article 26 C, §425.8 (b)

Not Applicable

4. Outdoor Housing Article 26 C, §425.2, 15, 16

Not Applicable

5. Identification Article 26 C, §431.2 (d), (v)

General Deficiency

*Animal identification unavailable**Article 26 C, §425.7 (d), 9*

d) the animal has a collar or tag to facilitate visual identification, unless the animal's age or condition is such that application of visual identification is not practicable or would be detrimental to the animal's health .

9. Each enclosure shall clearly indicate the identities of all animals contained within, specifying each animal's unique identifier as required under section four hundred twenty-three of this article. Each animal shall also be individually identified

C. Sanitation**1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)**

Satisfactory

2. Outdoor Enclosures Article 26 C, §426.9

Not Applicable

D. Shelter Management and Animal Husbandry**1. Number Housed Article 26 C, §425.12; 427.2,3**

Satisfactory

2. Observation Article 26 C, §428.1; 427.4

Satisfactory

3. Food and Water Article 26 C, §428.1

Satisfactory

4. Restraint Article 26 C, §428.2 (a), (b), (c)

Satisfactory

E. Behavior**1. Routine Care and Handling Article 26 C, §430.1, 2, 3**

Satisfactory

2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5

Satisfactory

3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)

General Deficiency

*Behavior information for animals not documented.**Article 26 C, §430.6, 7 (a), (b)**1. Each animal shelter shall take measures, by way of written questionnaire, personal interview or other means deemed necessary by the commissioner, to collect a behavioral history for each animal in its custody or possession at the time of intake.**7. Animal shelters may perform a systematic behavioral evaluation on animals prior to rehoming or other placement. In the event such evaluations are performed, the following requirements shall apply: (a) staff performing such evaluations shall receive, in advance, adequate training in the performance and interpretation of the behavioral evaluation or evaluations; and (b) documentation of the results of every behavior evaluation performed shall be added to the animal's record created pursuant to section four hundred twenty-three of this article***F. Transportation****1. Vehicle Article 26 C, §431.1 a-f**

Not Applicable

2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)

Not Applicable

3. Health Certificates Article 26 C, §431.2 (d), (iv) 3

Not Applicable

4. Visual Identification Article 26 C, §431.2 (d), (v)

Not Applicable

5. Destination Shelter Contact Article 26 C, §431.2

Not Applicable

6. Animal <1 year not from USDA Breeder Article 26 C, §431.5

Satisfactory

7. Mandatory Holding Period Article 26, §384.1; 384.2

Not Applicable

G. Record Keeping and Protocols**1. License Status Article 26 C, §421.1**

Satisfactory

2. License Displayed Article 26 C, §421.4

Not Applicable

3. Required Training Article 26 C, §422

General Deficiency

Training not completed and or documented within 60 days of the educational visit.

Article 26 C, §422

1. Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation. 2. Acceptable training modalities shall include, but not be limited to, online webinars, on-site lectures or seminars, off-site conferences for animal shelter staff, or other formal training modalities as authorized by the commissioner. 3. Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2

Satisfactory

5. Record Requirement Article 26 C, §423

General Deficiency

*Intake and or departure date not documented
Vaccine and or behavior records unavailable.*

Article 26 C, §423

2. Each animal shelter shall create and maintain a record for each animal in their custody or possession which shall minimally include: (a) Unique identifiers and any other identification associated with the animal upon examination at entry, including but not limited to a tattoo, a permanent official identification number as prescribed in section one hundred twelve of this chapter or other identification tags, rabies tags and numbers, or a microchip number, if present;

(c) The date of intake into and departure from the animal shelter; (d) Whether the animal was adopted, transferred, redeemed by its owner, died or was humanely euthanized, and, if applicable, the name, address, and phone number of the receiving individual or agency; (e) Basic descriptors including species, age, gender, physical description including color, and the spay or neuter status at entry if determinable with reasonable certainty; (f) Any available behavioral or health history or information otherwise obtained at intake, including bite history and rabies vaccination status, when known; and (g) All veterinary and behavioral examinations, treatments, procedures, or medications occurring during the animal's time under the care of the shelter.

6. Record Retention Article 26 C, §423.3

Satisfactory

7. Bite History Notification Article 26 C, §423.4

Satisfactory

8. Animal Intake Article 26 C, §423.1,2

Satisfactory

9. In House Protocols Article 26 C, §423.8

General Deficiency

No written protocols

Article 26 C, §423.8

8. Each animal shelter shall develop and maintain written protocols sufficiently detailed to achieve and maintain the standards prescribed in this section. These shall include, but not be limited to, the following: (a) animal handling; (b) behavioral assessment; (c) enrichment and stress reduction; (d) management of bite/scratch cases; and (e) sanitation.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers

10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429

General Deficiency

*No written protocol**Written protocols not approved by a licensed veterinarian.**Article 26 C, §423.2 (g),9; 429*

9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; (e) vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

11. Pest Control Plan Article 26 C, §424.12

General Deficiency

*No written pest control plan.**Article 26 C, §424.12*

12. Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan.

12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1

General Deficiency

*Documentation for staff authority, reporting, and/or responsibilities unavailable**Article 26 C, §427.1*

1. Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers.

H. Veterinary Care and Records**1. Veterinary and Emergency Care Article 26 C, §429.1-6**

Satisfactory

2. Examinations Article 26 C, §429.3, 7, 11, 13

Critical Deficiency

*Animal assessments unavailable.**Animal intake exams not performed within 24 hours.**Animal intake exams unavailable**Article 26 C, §429.3, 7, 11, 13*

3. All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention in accordance with the shelter's written protocol for emergency care, as required by section four hundred twenty-three of this article.

7. Each animal shelter shall provide a complete physical examination of all animals in its custody or possession by trained shelter staff within twenty-four hours of intake to identify medical or behavioral conditions that require further evaluation and care. Animals shall specifically be examined for bite wounds; animals that have potentially been exposed to rabies shall be managed in accordance with applicable local and state laws. Each animal shelter shall comply with the rabies reporting requirements prescribed in 10 NYCRR 2.14.

13. Any apparently healthy animal remaining within the custody or possession of 11. When a physical or behavioral abnormality is identified at the time of intake or at any time during any animal's shelter stay, staff members shall follow written medical protocols required by section four hundred twenty-three of this article, to determine if and when any animal in its custody or possession needs to be examined by a duly licensed veterinarian. If the animal is in foster care, the foster care provider shall follow written medical protocols to determine whether the animal needs to be examined by a duly licensed veterinarian any animal shelter shall be examined by a duly licensed veterinarian at least every six months, or more frequently if problems are identified.

3. Drug Logs Article 26 C, §429.2

Not Applicable

*Administration of prescription medications and treatments not documented**Article 26 C, §429.1-6*

1. Prescription medications and treatments shall be administered by each animal shelter under the advisement of or in accordance with written protocols provided by a duly licensed veterinarian. 2. All drugs shall be documented and dispensed by each animal shelter in accordance with applicable local, state, and federal laws and regulations. 4. Each animal shelter shall have the ability to provide for veterinary assessment and humane care in a timely fashion through in-house facilities or at an off-site location. 5. Pursuant to the written protocol for emergency veterinary care required by section four hundred twenty-three of this article, each animal shelter shall provide appropriate and timely veterinary care for any animal that is in distress, experiencing pain, or showing signs of significant illness or injury. 6. Each animal shelter shall recognize and treat acute and chronic pain appropriately, as set forth in article twenty-six of this chapter. The legal status regarding the ownership of any animal shall not prevent treatment to relieve suffering.

4. Vaccinations Article 26 C, §429.8, 9

Satisfactory

5. Deworming Article 26 C, §429.10

Satisfactory

6. Weights Article 26 C, §429.12

Critical Deficiency

*Weights for animals in custody for more than 30 days not recorded.**Article 26 C, §429.12*

12. Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.

7. Grooming Article 26 C, §429.14

Satisfactory

8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)

Satisfactory

9. Dog Licensing Article 7, § 109

Satisfactory

I. Foster Care

- | | |
|---|--------------------|
| 1. Foster Care Providers Article 26 C, §423.6 | Satisfactory |
| 2. Provider Requirements Article 26 C, §432.1 | Satisfactory |
| 3. Records Article 26 C, §432.2 | Satisfactory |
| 4. Infectious Disease Protocol Article 26 C, §432.3; 422.9 | General Deficiency |

Infectious disease plan for foster care providers unavailable.

Article 26 C, §432.3; 422.9

3. Any animal harbored by a foster care provider pursuant to this section that is affected by an infectious or contagious disease shall be handled in a manner that prevents the spread of such disease in accordance with subdivision nine of section four hundred twenty-four of this article. It shall be the responsibility of the animal shelter with which such foster care provider has established an agreement pursuant to subdivision one of this section to ensure compliance with this subdivision

Additional Information for Inspection:

REMARKS:

N/A= "Requirement not applicable to organizational operations or conditions observed."

REPRESENTATIVE PRESENT FOR INSPECTION: **Diane Connoly**
TITLE: **Co director**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **08/21/2026**