

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant General - 30**Purpose: **Inspection**DATE/TOA: **9/11/26 2:00 pm**

License No.:

Expiration Date:

**HEART ANIMAL RESCUE & ADOPTION TEAM INC
6580 GOWANDA STATE ROAD
HAMBURG NY 14075**Inspector #: **79**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards**

- | | |
|--|--------------------|
| 1. Facility Article 26 C, §424.1 | Satisfactory |
| 2. Surfaces Article 26 C, §424.2 | Satisfactory |
| 3. Power/Water Article 26 C, §424.3 | General Deficiency |

*No written emergency plan for power or water outage.**Article 26 C, §424.3**Electrical power and running water shall be maintained to all parts of the facility that house animals, with written emergency plans for back-up sources or relocation of the animals to a safe environment in the event of outages lasting more than four hours.*

- | | |
|---|--------------------|
| 4. Sinks Article 26 C, §424.4 | Satisfactory |
| 5. Temperature Article 26 C, §424.5, 6 | Satisfactory |
| 6. HVAC Maintenance Article 26 C, §424.7 | General Deficiency |

*HVAC maintenance not documented.**Article 26 C, §424.7**Each animal shelter shall document regular maintenance of air handling systems according to the manufacturer's recommendations.*

- | | |
|---|--------------------|
| 7. Ammonia Article 26 C, §424.8 | Satisfactory |
| 8. Isolation Article 26 C, §424.9; 425.8 | Satisfactory |
| 9. Sound Article 26 C, §424.10 | Satisfactory |
| 10. Lighting Article 26 C, §424.11 | Satisfactory |
| 11. Drainage and Waste Article 26 C, §424.2; 425.3, 16 | Satisfactory |
| 12. Pest Control Article 26 C, §424.12 | General Deficiency |

*No records of pest control or vermin control services.**Article 26 C, §424.12**Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable.*

- | | |
|---|--------------|
| 13. Drop Box Article 26 C, §424.13 | Satisfactory |
|---|--------------|

B. Animal Housing

- | | |
|---|----------------|
| 1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2 | Satisfactory |
| 2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14 | Satisfactory |
| 3. Whelping Box Article 26 C, §425.8 (b) | Not Applicable |
| 4. Outdoor Housing Article 26 C, §425.2, 15, 16 | Not Applicable |
| 5. Identification Article 26 C, §431.2 (d), (v) | Satisfactory |

C. Sanitation

- | | |
|---|--------------------|
| 1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)
<i>No proper hygiene signage.</i>

<i>Article 26 C, §426.11</i>

<i>Proper hygiene of shelter staff, volunteers, and visitors, including signage, supervision, and hand sanitation.</i> | General Deficiency |
| 2. Outdoor Enclosures Article 26 C, §426.9 | Not Applicable |

D. Shelter Management and Animal Husbandry

- | | |
|---|--------------|
| 1. Number Housed Article 26 C, §425.12; 427.2,3 | Satisfactory |
| 2. Observation Article 26 C, §428.1; 427.4 | Satisfactory |
| 3. Food and Water Article 26 C, §428.1 | Satisfactory |
| 4. Restraint Article 26 C, §428.2 (a), (b), (c) | Satisfactory |

E. Behavior

- | | |
|--|--------------|
| 1. Routine Care and Handling Article 26 C, §430.1, 2, 3 | Satisfactory |
| 2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5 | Satisfactory |
| 3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b) | Satisfactory |

F. Transportation

- | | |
|--|----------------|
| 1. Vehicle Article 26 C, §431.1 a-f | Not Applicable |
| 2. Vaccinations Article 26 C, §431.2 (d), (i-vi1) | Not Applicable |
| 3. Health Certificates Article 26 C, §431.2 (d), (iv) 3 | Not Applicable |
| 4. Visual Identification Article 26 C, §431.2 (d), (v) | Not Applicable |
| 5. Destination Shelter Contact Article 26 C, §431.2 | Not Applicable |
| 6. Animal <1 year not from USDA Breeder Article 26 C, §431.5 | Satisfactory |
| 7. Mandatory Holding Period Article 26, §384.1; 384.2 | Not Applicable |

G. Record Keeping and Protocols

- | | |
|--|--------------------|
| 1. License Status Article 26 C, §421.1 | Satisfactory |
| 2. License Displayed Article 26 C, §421.4 | Satisfactory |
| 3. Required Training Article 26 C, §422 | General Deficiency |

Training not completed and or documented within 60 days of the educational visit.

Article 26 C, §422.1

Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation. 2. Acceptable training modalities shall include, but not be limited to, online webinars, on-site lectures or seminars, off-site conferences for animal shelter staff, or other formal training modalities as authorized by the commissioner. 3. Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

- | | |
|---|--------------------|
| 4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 | Satisfactory |
| 5. Record Requirement Article 26 C, §423 | Satisfactory |
| 6. Record Retention Article 26 C, §423.3 | Satisfactory |
| 7. Bite History Notification Article 26 C, §423.4 | Satisfactory |
| 8. Animal Intake Article 26 C, §423.1,2 | Satisfactory |
| 9. In House Protocols Article 26 C, §423.8 | General Deficiency |

No written protocols for animal handling, behavioral assessment, enrichment and stress reduction, management of bite/scratch cases and sanitation.

Article 26 C, §423.8

Each animal shelter shall develop and maintain written protocols sufficiently detailed to achieve and maintain the standards prescribed in this section. These shall include, but not be limited to, the following: (a) animal handling; (b) behavioral assessment; (c) enrichment and stress reduction; (d) management of bite/scratch cases; and (e) sanitation.

- | | |
|---|--------------------|
| 10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429 | General Deficiency |
|---|--------------------|

No written protocol for nutrition and feeding, physical examination, emergency veterinary care, pain management, vaccinations, parasite control, humane euthanasia, outbreak management/control of infectious diseases.

Article 26 C, §423.9

Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; (e) vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

- | | |
|--|--------------------|
| 11. Pest Control Plan Article 26 C, §424.12 | General Deficiency |
|--|--------------------|

No written pest control plan.

Article 26 C, §424.12

Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable.

- | | |
|---|--------------------|
| 12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1 | General Deficiency |
|---|--------------------|

Documentation for staff authority, reporting, and/or responsibilities unavailable.

Article 26 C, §427.1

Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers.

H. Veterinary Care and Records

1. Veterinary and Emergency Care Article 26 C, §429.1-6	Satisfactory
2. Examinations Article 26 C, §429.3, 7, 11, 13	Satisfactory
3. Drug Logs Article 26 C, §429.2	Satisfactory
4. Vaccinations Article 26 C, §429.8, 9	Satisfactory
5. Deworming Article 26 C, §429.10	Satisfactory
6. Weights Article 26 C, §429.12	Satisfactory
7. Grooming Article 26 C, §429.14	Satisfactory
8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)	Satisfactory
9. Dog Licensing Article 7, § 109	Not Applicable

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6	Satisfactory
2. Provider Requirements Article 26 C, §432.1	Satisfactory
3. Records Article 26 C, §432.2	Satisfactory
4. Infectious Disease Protocol Article 26 C, §432.3; 422.9	Satisfactory

Additional Information for Inspection:

REMARKS:

N/A= Requirement not applicable to organizational operations or conditions observed.

REPRESENTATIVE PRESENT FOR INSPECTION: **Kim Demme**
 TITLE: **President**

REVIEWED BY: **Inspector #: 852**
 REVIEWED DATE: **09/16/2026**