

SHELTER INSPECTION REPORT - AI-SIRRating: **Non-Compliant General - 30**Purpose: **Inspection**DATE/TOA: **9/18/26 11:30 am**

License No.:

Expiration Date:

**HEAVENLY ANGELS ANIMAL RESCUE
PO BOX 170289
OZONE PARK NY 11417**Inspector #: **82**

These are the findings of an inspection of your facility on the date(s) indicated above:

Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters**A. General Facility Standards**

1. Facility Article 26 C, §424.1	Not Applicable
2. Surfaces Article 26 C, §424.2	Not Applicable
3. Power/Water Article 26 C, §424.3	Not Applicable
4. Sinks Article 26 C, §424.4	Not Applicable
5. Temperature Article 26 C, §424.5, 6	Not Applicable
6. HVAC Maintenance Article 26 C, §424.7	Not Applicable
7. Ammonia Article 26 C, §424.8	Not Applicable
8. Isolation Article 26 C, §424.9; 425.8	Not Applicable
9. Sound Article 26 C, §424.10	Not Applicable
10. Lighting Article 26 C, §424.11	Not Applicable
11. Drainage and Waste Article 26 C, §424.2; 425.3, 16	Not Applicable
12. Pest Control Article 26 C, §424.12	Not Applicable
13. Drop Box Article 26 C, §424.13	Not Applicable

B. Animal Housing

1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2	Not Applicable
2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14	Not Applicable
3. Whelping Box Article 26 C, §425.8 (b)	Not Applicable
4. Outdoor Housing Article 26 C, §425.2, 15, 16	Not Applicable
5. Identification Article 26 C, §431.2 (d), (v)	Not Applicable

C. Sanitation

1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)	Not Applicable
2. Outdoor Enclosures Article 26 C, §426.9	Not Applicable

D. Shelter Management and Animal Husbandry

1. Number Housed Article 26 C, §425.12; 427.2,3	Not Applicable
2. Observation Article 26 C, §428.1; 427.4	Not Applicable
3. Food and Water Article 26 C, §428.1	Not Applicable
4. Restraint Article 26 C, §428.2 (a), (b), (c)	Not Applicable

E. Behavior

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| 1. Routine Care and Handling Article 26 C, §430.1, 2, 3 | Not Applicable |
| 2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5 | Not Applicable |
| 3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b) | Satisfactory |

F. Transportation

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| 1. Vehicle Article 26 C, §431.1 a-f | Not Applicable |
| 2. Vaccinations Article 26 C, §431.2 (d), (i-vi1) | Satisfactory |
| 3. Health Certificates Article 26 C, §431.2 (d), (iv) 3 | Satisfactory |
| 4. Visual Identification Article 26 C, §431.2 (d), (v) | Not Applicable |
| 5. Destination Shelter Contact Article 26 C, §431.2 | Satisfactory |
| 6. Animal <1 year not from USDA Breeder Article 26 C, §431.5 | Satisfactory |
| 7. Mandatory Holding Period Article 26, §384.1; 384.2 | Satisfactory |

G. Record Keeping and Protocols

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| 1. License Status Article 26 C, §421.1 | Satisfactory |
| 2. License Displayed Article 26 C, §421.4 | Not Applicable |
| 3. Required Training Article 26 C, §422 | General Deficiency |

•Training not completed and or documented within 60 days of the educational visit

Article 26 C, §422 1. Each animal shelter licensed pursuant to this article shall provide training to all staff members and volunteers having direct animal care responsibilities. Such training shall be provided within the first sixty days of employment and at least annually thereafter and shall be in addition to any and all training otherwise required by federal, state, or local law or regulation. 2. Acceptable training modalities shall include, but not be limited to, online webinars, on-site lectures or seminars, off-site conferences for animal shelter staff, or other formal training modalities as authorized by the commissioner. 3. Training topics shall include, but not be limited to, the following: (a) humane handling techniques; (b) infectious diseases commonly found in animal shelters; (c) zoonotic diseases; (d) animal cruelty; (e) sanitation procedures; (f) body language and normal behaviors for all species regularly handled; and (g) required documentation and data entry.

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| 4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2 | Satisfactory |
| 5. Record Requirement Article 26 C, §423 | Satisfactory |
| 6. Record Retention Article 26 C, §423.3 | Satisfactory |
| 7. Bite History Notification Article 26 C, §423.4 | Satisfactory |
| 8. Animal Intake Article 26 C, §423.1,2 | Satisfactory |
| 9. In House Protocols Article 26 C, §423.8 | Satisfactory |
| 10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429 | General Deficiency |

•Written protocols not approved by a licensed veterinarian.

Article 26 C, §423.9, 10 9. Each animal shelter shall also develop and maintain the following written protocols, approved by a duly licensed veterinarian and sufficiently detailed to achieve and maintain the standards prescribed in this article: (a) nutrition and feeding; (b) physical examination; (c) emergency veterinary care; (d) pain management; (e) vaccinations; (f) parasite control; (g) anesthesia and surgery, if performed on-site by the organization; (h) humane euthanasia; and (i) outbreak management/control of infectious diseases.

10. Protocols established by each animal shelter pursuant to this section shall be reviewed annually and updated as necessary by designated administrative and managerial staff. Such protocols shall be made readily accessible to appropriate staff and volunteers.

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| 11. Pest Control Plan Article 26 C, §424.12 | Satisfactory |
| 12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1 | Satisfactory |

H. Veterinary Care and Records

1. Veterinary and Emergency Care Article 26 C, §429.1-6	Satisfactory
2. Examinations Article 26 C, §429.3, 7, 11, 13	Satisfactory
3. Drug Logs Article 26 C, §429.2	Satisfactory
4. Vaccinations Article 26 C, §429.8, 9	Satisfactory
5. Deworming Article 26 C, §429.10	Satisfactory
6. Weights Article 26 C, §429.12	Satisfactory
7. Grooming Article 26 C, §429.14	Satisfactory
8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)	Satisfactory
9. Dog Licensing Article 7, § 109	Satisfactory

I. Foster Care

1. Foster Care Providers Article 26 C, §423.6	Satisfactory
2. Provider Requirements Article 26 C, §432.1	Satisfactory
3. Records Article 26 C, §432.2	Satisfactory
4. Infectious Disease Protocol Article 26 C, §432.3; 422.9	Satisfactory

Additional Information for Inspection:

REMARKS:

N/A= Requirement not applicable to organizational operations or conditions observed.

REPRESENTATIVE PRESENT FOR INSPECTION: **Gloria McClure**
TITLE: **Operations Manager**

REVIEWED BY: **Inspector #: 852**
REVIEWED DATE: **09/21/2026**