

**SHELTER INSPECTION REPORT - AI-SIR**Rating: **Non-Compliant Critical - 7**Purpose: **Inspection**DATE/TOA: **9/28/26 12:45 pm**

License No.:

Expiration Date:

**CITY OF BUFFALO MUNICIPAL SHELTER  
380 OAK STREET  
BUFFALO NY 14203**Inspector #: **79**Inspector #: **074**

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These are the findings of an inspection of your facility on the date(s) indicated above:

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**Agriculture & Markets Law - Article 26C - Regulation of Animal Shelters****A. General Facility Standards**

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|--------------------------------------------|--------------------|
| <b>1. Facility Article 26 C, §424.1</b>    | Satisfactory       |
| <b>2. Surfaces Article 26 C, §424.2</b>    | Satisfactory       |
| <b>3. Power/Water Article 26 C, §424.3</b> | General Deficiency |

*No written emergency plan for power or water outage.*

*Article 26 C, §424.3*

*Electrical power and running water shall be maintained to all parts of the facility that house animals, with written emergency plans for back-up sources or relocation of the animals to a safe environment in the event of outages lasting more than four hours.*

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|-------------------------------------------------|--------------------|
| <b>4. Sinks Article 26 C, §424.4</b>            | Satisfactory       |
| <b>5. Temperature Article 26 C, §424.5, 6</b>   | Satisfactory       |
| <b>6. HVAC Maintenance Article 26 C, §424.7</b> | Satisfactory       |
| <b>7. Ammonia Article 26 C, §424.8</b>          | Satisfactory       |
| <b>8. Isolation Article 26 C, §424.9; 425.8</b> | General Deficiency |

*Isolation area does not prevent or reduce spread of illness.*

*Article 26 C, §424.9*

*Each animal shelter shall provide separate housing areas, segregated by species and from uninfected, unexposed animals, for the housing of any animal with an infectious disease that may be transmitted within the shelter environment and requiring isolation as determined by a licensed veterinarian. Doors separating such rooms from the remainder of the facility shall be kept closed.*

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| <b>9. Sound Article 26 C, §424.10</b> | General Deficiency |
|---------------------------------------|--------------------|
- Sound levels continuously exceed 85 decibels.*

*Article 26 C, §424.10*

*Each animal shelter shall minimize continuous exposure of personnel and animals to sound levels exceeding eighty-five decibels. Active measures shall be taken and documented to minimize sound levels in housing areas. Such measures may include modified kennel design, relocation of particularly loud animals, or use of visual barriers, sound baffling, and behavioral enrichment protocols. Each animal shelter shall use a decibel-meter at a minimum of once weekly to measure the level of sound in their kennels during cleaning and resting times. A record of such measurements and the date such measurements were recorded shall be maintained by each animal shelter.*

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| <b>10. Lighting Article 26 C, §424.11</b> | Satisfactory |
|-------------------------------------------|--------------|

**11. Drainage and Waste Article 26 C, §424.2; 425.3, 16**

Satisfactory

**12. Pest Control Article 26 C, §424.12**

General Deficiency

*Lids unavailable for garbage cans that contain open food products.*

*Article 26 C, §424.12*

*Each animal shelter shall establish and maintain a written plan for pest and vermin control including the following: (a) Method of controlling rodent infestation that is effective and safe for both humans, and animals housed in the facility; (b) A record or copies of service reports from outside service providers related to pest and vermin control that documents dates, methods, locations, and outcomes, if applicable; and (c) Food stored in rodent proof containers to prevent spoilage, contamination, and infestation once opened, if packaging has been damaged, or as otherwise required by such plan.*

**13. Drop Box Article 26 C, §424.13**

Satisfactory

**B. Animal Housing****1. Primary Enclosure Article 26 C, §425.1, 3, 10, 12; 424.2**

Critical Deficiency

*Primary enclosures do not allow normal postural adjustments.*

*Article 26 C, §425.10*

*All primary enclosures shall provide sufficient space to allow each animal, regardless of species, to: (a) make all normal postural adjustments; (b) fully stretch its body and have sufficient room to circle, lie down, and stand upright without the head or tail touching the sides of the enclosure even with the presence of water and food bowls, beds, litter boxes, and other normal cage objects; and (c) allow animals to sit, sleep and eat away from areas of their enclosure where they defecate and urinate.*

**2. Group Housing Article 26 C, §425.5, 6, 7, 8, 9, 11, 13, 14**

Satisfactory

**3. Whelping Box Article 26 C, §425.8 (b)**

Not Applicable

**4. Outdoor Housing Article 26 C, §425.2, 15, 16**

Not Applicable

**5. Identification Article 26 C, §431.2 (d), (v)**

Satisfactory

**C. Sanitation****1. Sanitation Article 26 C, §426.1, 2, 3, 4, 5, 6, 7, 8, 10, 11; 428.1 (e)**

Satisfactory

**2. Outdoor Enclosures Article 26 C, §426.9**

Satisfactory

**D. Shelter Management and Animal Husbandry****1. Number Housed Article 26 C, §425.12; 427.2,3**

General Deficiency

*Staffing not sufficient for animal needs.*

*Article 26 C, § 427.2*

*Staffing shall be sufficient to allow adequate time, per animal, for cleaning and daily feeding, and to meet the minimum requirements for socialization and exercise of animals as prescribed in section four hundred thirty of this article.*

**2. Observation Article 26 C, §428.1; 427.4**

General Deficiency

*Observations not recorded*

*Article 26 C, §428.1*

*(f) Each animal shall be observed during or following each feeding time to ensure daily food intake, or at least once every twenty-four hours for animals continually offered food. Such observations shall be recorded.*

**3. Food and Water Article 26 C, §428.1**

Satisfactory

**4. Restraint Article 26 C, §428.2 (a), (b), (c)**

Satisfactory

**E. Behavior**

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|-------------------------------------------------------------------------|--------------------|
| <b>1. Routine Care and Handling Article 26 C, §430.1, 2, 3</b>          | Satisfactory       |
| <b>2. Exercise and Enrichment Article 26 C, §430.4 (a), (b), (c), 5</b> | General Deficiency |

*Exercise and enrichment not documented.*

*Article 26 C, §430.4 (a), (b), (c)*

*Each animal shelter shall provide each animal in its custody or possession opportunity for exercise and exploration in the following manner: (a) all cats housed in a cage, kennel, or room that provides less than eighteen square feet of floor space per cat for fourteen days or longer shall be permitted at least fifteen minutes per day at least five days per week outside of their primary enclosure to exercise and explore; (b) all dogs residing in the shelter for fourteen days or longer shall be permitted time outside of their primary enclosure to exercise and explore for at least twenty minutes per day five days per week; or (c) in the event such activities are not possible due to any animal's health, behavior, order of the commissioner or legal restriction, the condition and reason shall be documented in such animal's medical record.*

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| <b>3. Behavior Evaluations Article 26 C, §430.6, 7 (a), (b)</b> | Satisfactory |
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**F. Transportation**

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|------------------------------------------------------------------------|----------------|
| <b>1. Vehicle Article 26 C, §431.1 a-f</b>                             | Not Applicable |
| <b>2. Vaccinations Article 26 C, §431.2 (d), (i-vi1)</b>               | Not Applicable |
| <b>3. Health Certificates Article 26 C, §431.2 (d), (iv) 3</b>         | Not Applicable |
| <b>4. Visual Identification Article 26 C, §431.2 (d), (v)</b>          | Not Applicable |
| <b>5. Destination Shelter Contact Article 26 C, §431.2</b>             | Not Applicable |
| <b>6. Animal &lt;1 year not from USDA Breeder Article 26 C, §431.5</b> | Satisfactory   |
| <b>7. Mandatory Holding Period Article 26, §384.1; 384.2</b>           | Not Applicable |

**G. Record Keeping and Protocols**

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|-----------------------------------------------------------------------------|--------------------|
| <b>1. License Status Article 26 C, §421.1</b>                               | Satisfactory       |
| <b>2. License Displayed Article 26 C, §421.4</b>                            | Not Applicable     |
| <b>3. Required Training Article 26 C, §422</b>                              | Satisfactory       |
| <b>4. Unique Animal Identifiers Recorded Article 26 C, §423.1,2</b>         | Satisfactory       |
| <b>5. Record Requirement Article 26 C, §423</b>                             | Satisfactory       |
| <b>6. Record Retention Article 26 C, §423.3</b>                             | Satisfactory       |
| <b>7. Bite History Notification Article 26 C, §423.4</b>                    | Satisfactory       |
| <b>8. Animal Intake Article 26 C, §423.1,2</b>                              | Satisfactory       |
| <b>9. In House Protocols Article 26 C, §423.8</b>                           | Satisfactory       |
| <b>10. Veterinary Protocols Article 26 C, §423.2 (g),9; 429</b>             | Satisfactory       |
| <b>11. Pest Control Plan Article 26 C, §424.12</b>                          | Satisfactory       |
| <b>12. Staff Authority/ Roles and Responsibilities Article 26 C, §427.1</b> | General Deficiency |

*Documentation for staff authority, reporting, and/or responsibilities unavailable.*

*Article 26 C, §427.1*

*Each animal shelter shall have a clear, written, management structure that defines staff authority, reporting structure and responsibilities, and is readily accessible to all staff and volunteers.*

**H. Veterinary Care and Records****1. Veterinary and Emergency Care Article 26 C, §429.1-6**

Satisfactory

**2. Examinations Article 26 C, §429.3, 7, 11, 13**

Critical Deficiency

*Animals not assessed within 2 hours of intake. Animals in shelter not examined once a month by trained staff. Animals in foster care not examined every 6 months by trained staff. Animals are not examined every 6 months by a licensed veterinarian.*

*Article 26 C, §429*

*3. All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention in accordance with the shelter's written protocol for emergency care, as required by section four hundred twenty-three of this article.*

*7. Each animal shelter shall provide a complete physical examination of all animals in its custody or possession by trained shelter staff within twenty-four hours of intake to identify medical or behavioral conditions that require further evaluation and care. Animals shall specifically be examined for bite wounds; animals that have potentially been exposed to rabies shall be managed in accordance with applicable local and state laws. Each animal shelter shall comply with the rabies reporting requirements prescribed in 10 NYCRR 2.14.*

*11. When a physical or behavioral abnormality is identified at the time of intake or at any time during any animal's shelter stay, staff members shall follow written medical protocols required by section four hundred twenty-three of this article, to determine if and when any animal in its custody or possession needs to be examined by a duly licensed veterinarian. If the animal is in foster care, the foster care provider shall follow written medical protocols to determine whether the animal needs to be examined by a duly licensed veterinarian.*

*12. Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.*

*13. Any apparently healthy animal remaining within the custody or possession of any animal shelter shall be examined by a duly licensed veterinarian at least every six months, or more frequently if problems are identified.*

*All incoming animals shall be assessed within two hours after intake by a trained animal shelter staff member to determine if any physical abnormalities exist that require immediate veterinary attention in accordance with the shelter's written protocol for emergency care, as required by section four hundred twenty-three of this article.*

**3. Drug Logs Article 26 C, §429.2**

Satisfactory

**4. Vaccinations Article 26 C, §429.8, 9**

Satisfactory

**5. Deworming Article 26 C, §429.10**

Satisfactory

**6. Weights Article 26 C, §429.12**

Critical Deficiency

*Weights for animals in custody for more than 30 days not recorded. Weights for animals in foster home not recorded every 6 months.*

*Article 26 C, §429.12*

*Any animal in the custody or possession of any animal shelter for more than thirty days shall be examined and weighed at least monthly by a trained staff member. Animals in foster care shall be examined and weighed at least once every six months by a trained staff member.*

**7. Grooming Article 26 C, §429.14**

Satisfactory

**8. Spay/Neuter Article 26 C, §429.15 (a), (b. i, ii, iii, iv, v, vi), (c)**

Satisfactory

**9. Dog Licensing Article 7, § 109**

Satisfactory

**I. Foster Care****1. Foster Care Providers Article 26 C, §423.6**

Satisfactory

**2. Provider Requirements Article 26 C, §432.1**

Satisfactory

**3. Records Article 26 C, §432.2**

Satisfactory

**4. Infectious Disease Protocol Article 26 C, §432.3; 422.9**

Satisfactory

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Additional Information for Inspection:

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## REMARKS:

**N/A= Requirement not applicable to organizational operations or conditions observed.**

REPRESENTATIVE PRESENT FOR INSPECTION: **Jen Butera**  
TITLE: **Director**

REVIEWED BY: **Inspector #: 852**  
REVIEWED DATE: **09/30/2026**