## New York State Department of Agriculture and Markets Request for Proposals State Fair Ticketing System New York State Fairgrounds

This Request for Proposal (RFP) is issued by the Department of Agriculture and Markets of the State of New York (Department) seeking proposals for a comprehensive, integrated ticketing system to be used at the New York State Fairgrounds (Onondaga County), Syracuse, New York for the duration of the 12 (twelve) day State Fair ending on Labor Day of each year.

Proposals must be received in hand by the Department no later than 3:00 PM local time on February 1, 2012. Proposals must be addressed to:

Lucy Roberson, Director
Division of Fiscal Management
New York State Department of Agriculture and Markets
10B Airline Drive
Albany, NY 12235

Submit an original and three (3) copies of your proposal in a sealed envelope or package. Mark "Ticketing System" on the envelope or package. Proposals may not be submitted electronically or by fax. Your proposal must be in three parts, Part 1 marked "Minimum Qualifications", Part 2 marked "Technical Proposal" and Part 3 marked "Fee".

Inquiries about this RFP shall be directed to Emma Graham, in writing at the above address, or via email to <a href="mailto:emma.graham@agriculture.ny.gov">emma.graham@agriculture.ny.gov</a> and received no later than January 11, 2012. No telephone inquiries will be accepted. All questions and answers will be posted on the Department's website, <a href="mailto:www.agriculture.ny.gov">www.agriculture.ny.gov</a> in the "Funding Opportunities" section. Answers will be posted no later than January 18, 2012. The questions and answers, when posted, are part of this RFP.

## Revision/Addenda to the Request for Proposal

If this RFP is revised or modified, the revisions or modifications will be posted on the Department's website, <a href="www.agriculture.ny.gov">www.agriculture.ny.gov</a>, under "Funding Opportunities". All proposers are responsible for keeping informed of any revisions to the RFP. The Department reserves the right to change any of the below scheduled event dates. Any changes will be posted on the Department's website, <a href="www.agriculture.ny.gov">www.agriculture.ny.gov</a>, under "Funding Opportunities". Proposers are responsible for keeping informed of any changes in the schedule:

## **Schedule**

RFP Issued – December 21, 2011 Mandatory Meeting-January 4, 2012 Last Date for Inquiries – January 11, 2012 Responses to Inquiries – January 18, 2012 Proposals Due – February 1, 2012

OPTIONAL- Demonstration of two (2) Highest Rated Proposals – Week of February 6, 2012

Selection – On or before February 15, 2012

## Introduction

The New York State Department of Agriculture and Markets (Department) seeks proposals for a comprehensive ticketing system (System) for the annual 12-day New York State Fair (Fair) at the New York State Fairgrounds (Fairgrounds), Town of Geddes, Syracuse, New York. The Department is a civil department within the executive branch of the State of New York and the contract, if awarded, will be between the selected proposer and the Department, acting by and on behalf of the State of New York.

## Background

The Department operates the Fairgrounds and presents the annual New York State Fair, twelve (12) days long, ending on Labor Day each year.

The Fair attracts over 900,000 patrons and includes concerts and entertainment presented at a 17,000 seat Grandstand. Grandstand attendance has averaged approximately 10,000 per event during the last three years. Currently entry to the Fair and entry to the Grandstand are by paper ticket, with a Grandstand ticket also allowing entry to the Fair. Attachment A is a map of the Fairgrounds showing the current entrance gates and Attachment B provides gate and concert entrance statistics.

#### Objective

The System sought by the Department will:

- 1) Be a turn-key System that is independent of the Fair's existing network;
- 2) Be able to account for every person entering the Fairgrounds, including but not limited to patrons, vendors, and employees, including those that have free or reduced cost admission, and provide real-time access to demographic and other data and information for data sharing, standard reporting and ad-hoc reporting capability.
- 3) Be capable of providing paperless entry using a credit/debit card or other form of identification or electronic devices that can be scanned or swiped at the gate;
- 4) Be capable of sales, refunds and exchanges within its own modality;

- 5) Be integrated with a turnstile system or its equivalent operated by scanners that will prevent the operation of the turnstile or equivalent without clearance from the scanner. The turnstile or equivalent system must provide for a pass through at each gate for wheelchair and stroller admissions and be able to allow readmission of paid customers exiting and reentering on the same day;
- 6) Be branded by the State Fair, not the selected proposer, allowing State Fair advertising on any ticket produced;
- 7) Enable pre-sale of tickets via the Department's website, at the Box Office, and at remote kiosks:
- 8) Enable "day of" sales at all State Fair gates, via the Department's website, and at remote kiosks;
- 9) Allow a ticket holder for a concert event at the Grandstand entry to the Fairgrounds using the same ticket; and
- 10) Comply with New York State Arts and Cultural Affairs Law §25.30 (see Attachment C).

The System offered should (i) be proven and used in a comparable venue, (ii) require minimal development, (iii) be simple for patrons and staff to use, (iv) be timely delivered, (v) be adaptable and scalable to allow for emerging technology, use open standards and be capable of upgrade and expansion with minimal risk, and (vi) the offerer must be able to demonstrate proven capacity in terms of resources, both skills and financial, and capability.

The ticketing system proposal must be divided into two Components: 1) Grandstand Admission and 2) Fair Gate Admission. A proposer may submit a proposal using joint ventures or subcontractors in order to meet the requirements outlined in this RFP. The selected proposer is solely responsible for compliance with the requirements of this Request for Proposals and satisfactory performance of the contract.

Services will be provided for a period commencing with the execution of a contract and continuing until December 31, 2016, with the option of a 5-year renewal solely at the discretion of the NYS Department of Agriculture and Markets. The services sought shall be provided in the following priority. Each component must be capable of "stand alone" as well as integrated operation, and the Department may elect to implement only Component 1 or Component 2 in the initial years of the contract. Your technical proposal should be in compliance with all federal, state and local laws.

## **Mandatory Meeting**

There will be a mandatory meeting for all prospective proposers to be held in the Wiles Room at the Administration Building, New York State Fairgrounds, 581 State Fair Boulevard, Syracuse, NY on January 4, 2012 at 11:00 a.m. At the meeting Department representatives will answer questions from proposers.

Proposals will not be accepted from proposers who do not attend the mandatory meeting.

Please e-mail Mary Debonis at <a href="Mary.Debonis@agriculture.ny.gov">Mary.Debonis@agriculture.ny.gov</a> if you plan to attend the mandatory meeting.

#### Part 1 - Minimum Qualifications

The following minimum qualifications must be met in order for the Department to be able to consider your proposal:

- 1. You must be able to meet the requirements of both Component 1 Grandstand Admissions and Component 2 Fair Gate Admissions. For Component 1, you must be presently in the business of providing a paperless ticketing system to entertainment venues with a seating capacity of 15,000 individuals which hosts a minimum of five (5) events annually. For Component 2, you must be presently in the business of providing online, electronic or paperless ticketing systems and demonstrate that your system is scalable to a venue with an average daily attendance of 75,000 individuals and capable of admitting up to 150,000 individuals in one day.
- 2. You must have a minimum of three (3) consecutive years of documentable and verifiable experience in providing ticketing systems which must include the provision of such services as described in #1, above, during the period 2009-2011.
- 3. Ticketing systems must be a primary focus of your business operation.
- 4. You must provide a minimum of 3 references from entities that are currently using each Component of the proposed system that may be contacted by a Department staff member for verification.

## Part 2 - Technical Proposal

## System Requirements

- 1. The System must include an open architecture and platform with an application programming interface (API) to allow integration with Department systems for the provision of information to ticket holders upon entry. For example, when a customer enters the fairgrounds, the customer could be sent a message or coupon from the Department on behalf of a vendor.
- 2. The System must provide role-based, real-time access by the Department to all Department information including but not limited to attendance figures and ticket sales information for ad-hoc reporting and data analysis. For example, at the Department's discretion, auditors will analyze sales and view transaction correction reports, managers will access attendance figures and latest sales information, and system administrators will access throughput and response information.

- 3. The System must provide for financial reporting, settlements, and deposit of revenue to State Fair accounts on a daily basis.
- 4. The selected proposer shall be responsible for the security of the System and for the protection of all data and information collected by and through the System. Data protection measures shall comply with current industry data protection standards and federal, state and local laws, rules and regulations.
- 5. All System data is the property of the Department. Every year the selected proposer must provide an extract of all of the Department's data within 45 days after the end of the Fair. Data must be in an agreed upon format, such as either xml or ascii delimited, and must include a data dictionary or other documentation to define and describe the contents of the data extract. Once a format for the data extract is agreed upon, it cannot be changed without consultation and approval of the Department.
- 6. All Department-owned data must reside on servers located in the continental United States.
- 7. The System shall not require and will not be permitted to access the Department's current network resources at the Fairgrounds, shall remain physically segregated from the Department's network including switches, routers, links and firewalls and shall utilize an internet connection separate from the Department's connection.
- 8. The system must include redundancy to prevent loss of service or data in the event of a partial or full system failure. Spare hardware should be included wherever appropriate to reduce downtime from failures.
- 9. The system must include performance metrics for purchase and admittance activities. Examples should include but not be limited to average response time for ticket purchase, expected acknowledgement time for ticket purchases, and average scan to acknowledgement time.
- 10. As part of your proposal, you are required to submit a schematic drawing of your proposed infrastructure. All end-point and other needed equipment must be provided by the selected proposer. Department equipment may not be used. All cabling and equipment should be labeled and neat. No aerial fiber or communications cable may be used for the purpose of this project. All installations must meet industry best practices and standards. The Department and other on-site infrastructure must not be affected by the proposed system.
- 11. At the end of the contract, removal of the equipment must be coordinated with Department staff. Any installed fiber will not be removed and is the property of the Department.

## Grandstand Admission – Component 1

Your proposal must describe your system and indicate how it will address the following:

- 1. How you will design, provide, install, operate, support and upgrade a real-time, paperless ticketing System and System hardware to offer for sale, sell, permit free exchange and transfer, refund, and provide admission via turnstile or its equivalent, of tickets to events held at the Grandstand during the Fair.
- 2. How the System will comply with §25.30 of the NYS Arts and Cultural Affairs Law.
- 3. How your system will address the transfer of a paperless ticket to a person without a credit card or other form of identification or electronic device, for example an underage child attending a concert without a parent present.
- 4. How the System will provide a link between the Grandstand gate scanners and the Grandstand turnstiles or equivalent to prevent operation of the turnstile or equivalent without authorization from the scanners.
- 5. How the System will provide for the refund of the face value of a ticket to the original purchaser in the event of an unforeseen cancellation of an event that cannot be otherwise accommodated within that respective year's Fair.

## Fair Gate Admission – Component 2

Your proposal must describe your system and indicate how it will address the following:

- How you will design, provide, install, operate, support and upgrade a real-time System and System hardware to offer for sale, sell, permit free exchange and transfer, refund, and provide admission via turnstile or equivalent, of tickets for admission to the Fair for visitors, vendors and exhibitors.
- 2. How the System will reduce the printing of numerous separate paper tickets as described in #4 below to 4 kinds of tickets: paperless; a single bar-coded single-day ticket that contains all the information related to the admission described in number 4, below; a ticket printed on-line that has the same graphic and information as the single bar-coded ticket; and a credit card-style ticket that allows for multiple day admissions
- 3. How the System will comply with §25.30 of the NYS Arts and Cultural Affairs.
- 4. How the System will capture and make available the information the Department currently obtains through sale of the following 34 ticket types:
  - Advance Sale
     In 2011, advance sale tickets to the Fair were \$6.00 and represented almost \$2 million in revenue to the Department, equating to 54% of all paid tickets.
  - \$10.00 General Admission

These tickets are all same day sale with point of purchase at the respective gates. In 2011, approximately 170,000 fairgoers purchased same-day \$10 tickets.

Special Services, Sponsor, Commercial Vendor, Group Discount Approximately 112,000 fairgoers entered the fairgrounds on these tickets. Unlike the \$10 same day admission tickets described above, these tickets are issued in advance of the Fair. Two (2) of the tickets are issued at no cost (Special Services & Sponsor) and two (2) of the tickets require a fee (Commercial Vendor & Group Discount).

## • Special Days

Less than 15,000 individuals were admitted to the fairgrounds with these five (5) unpaid tickets in 2011. The Department reserves the right to designate a Special Day in 2012 and beyond.

• Punch Tickets (Dairy Cattle 6-Day, Beef Cattle 4-Day, Horse Show 4-Day, Horse Show 6-Day, 6-Day Fairgoer, 12-Day Exhibitor)
The New York State Fair is an agricultural fair and many individuals attend the Fair to participate in various agricultural competitions that occur throughout the 12 days of the Fair. In addition to the tickets for the Dairy Cattle (6-Day Punch Card, Beef Cattle (4-Day Punch Card) and the two (2) Horse Shows (4-Day & 6 Day Punch Cards), Punch Cards are issued for 6-Day Fairgoers (\$30)and a 12-Day Exhibitors' Pass. The Punch Card tickets are issued in advance of the Fair and must be addressed in the proposal as a credit card style multi-day ticket.

## Concert

In 2011, 50,215 Grandstand concert ticket holders passed through one of the Fair Gates at no additional charge. Your proposal must account for the entry of Grandstand concert ticket holders through the Fair Gates as wells as the Grandstand Gates.

#### Free Admission

In 2011, over 190,000 seniors and children were provided with free admission to the fairgrounds. No tickets were issued to these individuals. **Beginning with the 2012 State Fair, no individual will be admitted to the fairgrounds without being counted.** Your proposal must include a sameday procedure for the issuance of free or reduced-cost tickets.

## Department Provided

The Department shall provide, install, maintain and repair the conduit, if necessary, and power for the System.

#### Selected Proposer Provided

The selected proposer shall provide all fiber, connections, hardware, wireless points and other equipment and software required for the proposed System. All on-site work performed by the selected proposer must be coordinated with Department staff. As previously stated, once installed, all fiber will become and remain the property of the Department.

#### Part 3 – Fee

Each proposer must set forth the Fee in dollars (no percentages) the proposer will charge to provide the System. Use the attached "Fee Sheet". Do not make any changes to the Fee Sheet.

As the System is turn-key, with the exception of the installation of the conduit if deemed necessary, there should not be any upfront costs to the Department. Accordingly all fiber and related hardware necessary to provide the System, the cost of labor to install the fiber and hardware and the cost of training and support to Department staff initially and throughout the Term of the contract should be accommodated within the Fee. At the end of the contract, the fiber that has been installed becomes property of the Department, and removal of equipment must be coordinated with Department staff.

For Component 1 – Grandstand Admission – the fee shall be added to the face value of the ticket. It will be borne by the ticket purchaser. The Fee shall be sufficient to include all System and proposer operating, issuance and processing charges borne by the successful proposer. The fee to be charged for each year of the contract must be expressed in dollars and/or cents per ticket.

For Component 2 – Fair Gate Admission – the fee will be included in the ticket price charged by the State Fair and paid by the patron for admission. The Fee shall be sufficient to include all System and proposer operating, issuance and processing charges borne by the successful proposer. The fee to be charged for each year of the contract must be expressed in dollars and/or cents per ticket.

## **Submittal of Proposals**

Proposers shall submit their proposal in a sealed envelope or package marked "Ticketing System." Inside the package, place three separate parts, each sealed in a separate envelope:

Part 1 – Minimum Qualifications: To contain the information set out in items 1 through 4 in the Minimum Qualifications section of this Request found on page 4. The envelope shall be marked with the proposer's name, the words "Ticketing System" and "Minimum Qualifications".

Part 2 – Technical Proposal: To contain the proposer's offer, fully explained, identifying the proposer's solution to the Ticketing System sought. The envelope shall be marked with the proposer's name, the words "Ticketing System" and "Technical Proposal".

The technical proposal shall, at a minimum, address the elements outlined in the Objective (see page 2) of this Request, and the extent to which the System is able to provide

them, provide detailed visual and schematic diagrams of the proposed system, identify all hardware, software, and equipment to be provided, and specifically address the requirements to be met and how those requirements will be met as set out in the Technical Proposal section of this Request found on pages 4-7.

Part 3 – Fee: The envelope shall be marked with the proposer's name, the words "Ticketing System" and "Fee". Use the attached Fee Sheet. Do not make any changes to the Fee Sheet.

With respect to Component 1 – Grandstand Admissions, your proposed Fee is the fee to be charged to ticket purchasers who use the System;

With respect to Component 2 – Fair Gate Admissions, your proposed Fee is the fee to be charged to the Department for each Paid Ticket.

## **Training and Support**

The selected proposer shall provide training and support to Department staff as expeditiously as possible upon completion and testing of the System. Training of State Fair staff with regard to Box Office ticket sales and ad hoc reporting must be completed by April 1, 2012. Training for State Fair Gate staff must begin on or before July 31, 2012 or at a later date specified by the Department.

User documentation and manuals shall be provided.

The selected proposer shall, during each Fair held during the Term of the contract, provide on-site representation physically located on the Fairgrounds for System support and maintenance not less than seven (7) calendar days prior to opening day and shall remain until seven (7) calendar days from the close of the Fair.

## **Proposal Validity**

Each proposal shall be deemed valid for a period of one hundred twenty (120) days from the proposal due date.

#### Branding

All tickets issued by the System shall "brand" the New York State Fair and no other branding or advertising shall be permitted.

## **Security for Performance**

The selected proposer shall provide a surety bond in the amount of \$10,000,000 in the name of the Department for the Term of the contract.

## **Selection Process**

Proposals that do not meet the Minimum Qualifications will not be considered.

The successful proposer will be selected based upon an evaluation of each proposer's technical proposal by a selection committee composed of Department officers and employees and the evaluation of each proposer's Fee by the Department's Division of Fiscal Management. The points awarded for experience and references, the technical evaluation and the fee evaluation will be combined to determine the final score and ranking of proposals. Below are the maximum points that may be awarded in each category:

Documentation and verification of prior experience and references 10 points

Technical Evaluation of:

Requirements in parts 1-5 in Grandstand Admission component 20 points Requirements in parts 1-4 in Fair Gate Admission component 20 points 20 points System Requirements

60 points Total Points – Technical

Fees: Points will be determined for each component using this formula:

lowest fee 15 fee being evaluated

Fee to Ticket Purchaser for Grandstand Admission Ticket 15 points Fee to Department for Gate Admission Ticket 15 points

> Total Points - Fees 30 points **Grand Total Points** 100 points

The two (2) proposals that receive the highest number of points may, at the discretion of the Department, be asked to demonstrate their System, and technical scores may then be adjusted by the evaluators after the demonstration.

## **Reservation of Rights**

The Department reserves the right to:

- Reject any or all proposals received with respect to this request;
- Decline to award a contract from this request;
- Require clarification from any proposer to assure a full understanding of the responsiveness to the requirements of the request;
- Waive or modify minor irregularities in proposals received;

- Request from proposer additional information deemed necessary to more fully evaluate its proposal or to provide or supplement absent required forms.
   Proposers will have three (3) business days to respond to the request;
- Amend this request after its release, with appropriate written notice posted on the Department's website; and
- Negotiate with any or all proposers within the request requirements, in the best interest of New York State.

## **Notification of Award**

The Department will notify the selected proposer in a written confirmation. Unsuccessful proposers will be notified by the Department within ten business days after the award.

## **Debriefing – Protest**

Pursuant to section 163(9)(c) of the State Finance Law, an unsuccessful proposer has the right to a debriefing. An unsuccessful proposer must request a debriefing within thirty (30) days from the date of the notification of the award. To request a debriefing contact Emma Graham, Division of Fiscal Management, in writing or via e-mail at <a href="mailto:emma.graham@agriculture.ny.gov">emma.graham@agriculture.ny.gov</a>.

An unsuccessful proposer may protest the award by filing a protest, in writing, with the Office of the State Comptroller, Bureau of Contracts, 110 State Street, 11<sup>th</sup> Floor, Albany, New York 12236.

#### **New York Law**

The provisions of New York law shall apply to the contract and to all claims, actions and other proceedings arising out of the contract.

#### **Approvals**

The contract shall be subject to the approval of the Attorney General of the State of New York and the Comptroller of the State of New York.

## **NYS Standard Vendor Responsibility Questionnaire**

The proposer shall fully and accurately complete the Vendor Responsibility Questionnaire, ("Questionnaire"). The proposer acknowledges that the Department's execution of the contract will be contingent upon the Department's determination that the proposer is responsible, and that the Department will be relying upon the proposer's responses to the Questionnaire in making that determination. If it is found by the Department that the proposer's responses to the Questionnaire were intentionally false or intentionally incomplete, on such finding, the Department may terminate the contract by providing ten (10) days written notification to the

contractor. In no case shall such termination of the contract by the Department be deemed a breach thereof, nor shall the Department be liable for any damages for lost profits or otherwise, which may be sustained by the contractor as a result of such termination.

NOTE: Proposers are invited to file the Vendor Responsibility Questionnaire online via the New York State VendRep System. To enroll in and use the New York State VendRep System, see the VendRep System Instructions available at <a href="https://portal.osc.state.ny.us/vendrep">www.osc.state.ny.us/vendrep</a> or go directly to the VendRep System online at <a href="https://portal.osc.state.ny.us/wps/portal">https://portal.osc.state.ny.us/wps/portal</a>. For direct VendRep System user assistance, the OSC Help Desk may be reached at 866-370-4672 or 518-408-4672 or by email <a href="mailto:athelpdesk@osc.state.ny.us">athelpdesk@osc.state.ny.us</a>.

## Appendix A

Appendix A which is attached to this RFP contains standard clauses that are required in all State contracts and will be a part of any contract awarded and the successful proposer will be responsible for complying with the terms and conditions contained therein.

## Certification Pursuant to NYS Tax Law Section 5-A

Pursuant to Tax Law Section 5-a, you are required to certify to the New York State Tax Department that you are registered to collect New York state and local sales and compensating use taxes, if you made sales of tangible personal property, delivered by any means, to locations within New York or you provided taxable services, having a cumulative value in excess of \$300,000 measured over a specified period. In addition, you must certify to the Tax Department that each affiliate and subcontractor exceeding such sales threshold during a specified period is registered to collect New York state and local sales and compensating use taxes. You must also certify to the procuring State agency that affiliates and subcontractors have filed a correct and complete certification with the Tax Department. The successful proposer will be required to complete and sign, under penalty of perjury, the Contractor Certification Form ST-220-TD and the Contractor Certification to Covered Agency Form ST-220-CA. The Contractor Certification Forms are available from the Department of Tax and Finance web site at: http://www.tax.state.ny.us/forms/sales\_cur\_forms.htm#Other%20Sales%20Tax%20Forms.

The successful proposer will be required to complete and submit the Contractor Certification Forms within three (3) business days from the date of the request. Failure to respond timely may render a proposer non-responsive and non-responsible. Proposers shall take the necessary steps to provide properly certified forms, within a timely manner, to ensure compliance with the law. You may call the Tax Department at 1-200-698-2931 for all questions regarding Tax Law §5-a, and relating to a company's registration status with the Tax Department. For additional information and frequently asked questions, please refer to the Department of Tax and Finance web site:

http://www.tax.ny.gov/pdf/publications/sales/pub223.pdf.

## Minority & Women Owned Business Equal Opportunities & Goals

See Clause 12, Equal Employment Opportunities for Minorities and Women, in Appendix A. For this contract the Department has established the following goals:

- Minority business enterprises 10%
- Women owned business enterprises 10%

## **MacBride Fair Employment Principles**

Chapter 807 of the Laws of 1992 prohibits a State department from contracting for the supply of goods and services or construction with any contractor who does not agree to stipulate that it either has no business operations in Northern Ireland, or if it does have such business operations, it shall take lawful steps in good faith to conduct such operations in accordance with the MacBride Fair Employment Principles, if there is another contractor who will execute such stipulation and provide the goods and services or construction of comparable quality at a comparable price. Proposers must sign the attached certification of non-discrimination.

#### Summary of Department's Policy Regarding State Finance Law Sections 139-j & 139-k

Pursuant to State Finance Law Sections 139-j and 139-k, this solicitation includes and imposes certain restrictions on communications between the Department of Agriculture and Markets and an offeror/proposer during the procurement process. An offeror/proposer is restricted from making contacts from the earliest notice of intent to solicit proposals/proposals through final award and approval of the procurement contract by the Department, and, if applicable, Office of the State Comptroller ("restricted period") to other than designated staff unless it is a contact that is included among certain statutory exceptions set forth in State Finance Law Section 139-j(3)(a). Designated staff, as of the date hereof, are identified in this solicitation. Department employees are also required to obtain certain information when contacted during the restricted period and make a determination of the responsibility of the offeror/proposer pursuant to these two statutes. Certain findings of non-responsibility can result in rejection for contract award and in the event of two findings within a four year period, the offeror/proposer is debarred from obtaining governmental procurement contracts. Further information about these requirements can be found on the Office of General Services Website at

http://ogs.ny.gov/Aboutogs/regulations/defaultAdvisoryCouncil.html. The Department has designated the following staff members to receive contacts pertaining to this proposal:

Emma Graham Division of Fiscal Management Telephone: (518) 457-0864 Fax: (518) 485-7750

E-mail: emma.graham@agmkt.state.ny.us

Judy Giovannetti Division of Fiscal Management Telephone: (518) 457-6172

Fax: (518) 485-7750

E-mail: judy.giovannetti@agmkt.state.ny.us

## **Non-Collusive Bidding Certification**

New York State requires that you certify under the penalty of perjury that your proposal was arrived at independently. The non-collusive proposal certification is attached and must be executed and returned with your proposal.

## **Contract Termination**

The contract will contain a provision which authorizes the Department to terminate the contract if any of the information you provided in the documents making up the Standard Contract Provisions is intentionally incomplete or intentionally false. If contract termination is proposed, you will be notified and given an opportunity to explain why you believe the contract should not be terminated.

## Workers' Compensation & Disability Benefits Insurance

Pursuant to sections 57 and 220 of the State's Workers' Compensation Law, no State agency may enter into a contract with a vendor until the vendor produces proof that it has secured workers' compensation and disability benefits insurance. Proposers must include, as part of their proposal, a C-105.2 form and a DB-120.1 form completed and certified by their insurance carrier, attesting to the existence of proper insurance coverage. The insurance coverage must be under the company name, federal employer identification number and policy number issued to the proposer. New York State does not accept ACORD forms. Please see the Workers' Compensation Board's website at <a href="https://www.wcb.state.ny.us">www.wcb.state.ny.us</a> for more information.

# Restrictions on Communications with Department of Agriculture and Markets and Division of the State Fair Staff

Proposers shall make no unsolicited contact with any Department or Division personnel regarding this proposal, except that proposers may contact Emma Graham in writing or by email at emma.graham@agmkt.state.ny.us.

## **Cost Liability**

The State of New York and the Department assume no responsibility or liability for costs incurred by proposers in preparing and submitting their proposals in response to this request.

## Freedom of Information

The selected proposer's proposal and any contract resulting from this request for proposals are subject to the provisions of New York's Freedom of Information Law, Public Officers Law, Article 6.

# Ticketing System Part 3 - Fee Sheet

This form must be completed. Only those proposals with a completed Fee Sheet will be accepted for review. All other cost proposal formats will be disqualified.

Component 1 – Grand	dstand Admis	ssion			
	Year 1 2012	Year 2 2013	Year 3 2014	Year 4 2015	Year 5 2016
Fee to Purchaser per Ti	icket:				
The lowest fee offered of fees will be compared to					poser's
1	5 x <u> </u>	lowest fee being evaluated			
Component 2 - State F	air Gate Adn	nission			
	Year 1 2012	Year 2 2013	Year 3 2014	Year 4 2015	Year 5 2016
Fee to Department per each Paid Ticket:					
The lowest fee offered of fees will be compared to					poser's
1	5 x fee	lowest fee e being evaluated			
Signature of Proposer A	Authorized Re	presentative and	Title		
Print Name and Title of	Representativ	ve Signing Above			
Date					

## Offeror's Affirmation of Understanding and Agreement Pursuant to State Finance Law §139-j(3) and §139-j(6)

#### Instructions:

Pursuant to State Finance Law §§139-j and 139-k, this solicitation imposes certain procurement lobbying limitations. Offerors are restricted from making contacts during the procurement's "Restricted Period" (from the issuance of the solicitation document until the date of the contract's final approval by the State Comptroller) to other than designated staff, unless the contact falls within certain statutory exceptions ("permissible contacts"). Agriculture and Markets' employees are required to obtain certain information from Offerors and others whenever there is a contact about the procurement during the Restricted Period, and are required to make a determination of the Offeror's responsibility that addresses the Offeror's compliance with the statutes' requirements. Findings of non-responsibility result in rejection of contract award, and if an Offeror is subject to two non-responsibility findings within four years the Offeror also will be determined ineligible to submit a proposal on or be awarded a contract for four years from the date of the second non-responsibility finding. Further information about these requirements can be found at:

http://ogs.ny.gov/Aboutogs/regulations/defaultAdvisoryCouncil.html. As a prerequisite for participating in this procurement, an Offeror must provide the following Affirmation of Understanding and Agreement to comply with these procurement lobbying restrictions in accordance with State Finance Law §§139-j and 139-k.

Offeror	Affirmation and Agreement	
State Fi	eror affirms that it understands the procurement lobbying requirements senance Law §§139-j and 139-k, and agrees to comply with the Agricul procedures regarding permissible Contacts as required thereby.	
Name of		
Offeror:		
Ву:		
	(Signature)	
Name:		
Title:		
Address:		
Date:	·	

## Offerer Disclosure of Prior Non-Responsibility Determinations

Name of Individual or Entity Seeking to Enter into the Procurement Contract:	
Address:	
Name and Title of Person Submitting this Form:	
Contract Procurement Number:	
Date:	
Has any Governmental Entity made a finding of non-responsibility regarding the individual or entity seeking to enter into the Procurement Contract in the previous four years? (Please circle):  No Yes  If yes, please answer the next questions:  2. Was the basis for the finding of non-responsibility due to a violation of State Finance Law §139-j (Please circle):  No Yes  3. Was the basis for the finding of non-responsibility due to the intentional provision of false or	
incomplete information to a Governmental Entity? (Please circle):	
No Yes  4. If you answered yes to any of the above questions, please provide details regarding the finding of no responsibility below.	n-
Governmental Entity:	
Date of Finding of Non-responsibility:	
Basis of Finding of Non-Responsibility:	
(Add additional pages as necessary)	
5. Has any Governmental Entity or other governmental agency terminated or withheld a Procurement Contract with the above-named individual or entity due to the intentional provision of false or incomplet information? (Please circle):  No Yes  6. If yes, please provide details below. Governmental Entity:	е

Date of Termination or Withholding of Contract:	
Basis of Termination or Withholding:	
(Add additional pages as necessary)	
Offerer certifies that all information provided to the Governmental Entity with respect to State Finance Law §139-k is complet and accurate.	te, true
By: Date:	
Signature	
Name:	
Title:	

## Offeror's Certification of Compliance Pursuant to State Finance Law §139-k(5)

#### Instructions:

New York State Finance Law (SFL) §139-k(5) require that every contract award subject to the provisions of SFL §§139-k or 139-j shall contain a certification by the Offeror that all information provided to Agriculture and Markets with respect to SFL §139-k is complete, true and accurate.

At the time an Offer or Proposal is submitted to Agriculture and Markets, the Offeror/Proposer must provide the following certification that the information it has and will provide to Agriculture and Markets pursuant to SFL §139-k is complete, true and accurate including, but not limited to, disclosures of findings of non-responsibility made within the previous four years by any State governmental entity where such finding of non-responsibility was due to a violation of SFL §139-j or due to the intentional provision of false or incomplete information to a State governmental entity.

Offeror Certif	ication	
-	hat all information provided to the Governmental Entity with respect to pance Law §139-k is complete, true and accurate.	
Name of		
Offeror:		
Ву:		
	(Signature)	
Name:		
Title:		
Title.		
Address:		

# Guidelines Regarding Permissible Contacts During a Procurement and the Prohibition of Inappropriate Lobbying Influence

Chapter 1 of the Laws of 2005, as amended by Chapter 596 of the Laws of 2005 (collectively referred to as the "Lobbying Law"), makes major changes to the Legislative Law and State Finance Law relative to lobbying on government procurements. More specifically, the Lobbying Law creates two new sections in the State Finance Law: Section 139-j addresses the disclosure on "contacts" during the procurement process; and Section 139-k addresses the disclosure of contacts and the responsibility of Offerors during the procurement process. The Lobbying Law applies to all procurements initiated on or after January 1, 2006. In this regard, a procurement means a contract or agreement involving an annual expenditure in excess of \$15,000 for a commodity, service, technology, public work, or construction; purchase, sale or lease of real property; or revenue contract.

In conformity with the Lobbying Law, during a procurement's restricted period<sup>2</sup> the only Department employee(s) that the Offeror may "Contact" is/are the Department designated contact person(s) for that procurement. In this regard, "Contact" means any oral, written or electronic communication under circumstances where a reasonable person would infer that the communication was intended to influence a procurement. Exceptions to this rule include:

- submission of a written proposal in response to an RFP, IFB or any other solicitation method;
- submission of written questions as part of an RFP, IFB or other solicitation method where all written questions and written responses will be provided to all Offerors;
- participation in a pre-proposal or pre-proposal conference scheduled as part of an RFP, IFB or other solicitation process;
- written complaints by an Offeror that the Department designated contact for a procurement fails to respond in a timely manner;
- negotiations with the Department following tentative award;
- contacts between designated Department staff and Offeror to request the review of a contract award; and
- communications with the Department regarding an appeal, protest or other review of a procurement, participation in an administrative or judicial proceeding regarding a procurement and complaints regarding a procurement made to the Attorney General, Inspector General, District Attorney, or State Comptroller.

An Offeror shall not, under any circumstances, attempt to influence a Department procurement in a way that violates or attempts to violate: Public Officers Law Section 73(5), relating to gifts intended to influence; or Public Officers Law Section 74, relating to the code of ethics for employees of state agencies.

An Offeror who contacts the Department regarding a procurement during the restricted period must be prepared to provide the following information: name, address, telephone number, place

<sup>&</sup>lt;sup>1</sup> An Offeror is an individual or entity, or any employee, agent or consultant or person acting on behalf of such individual or entity, that contacts the Department about a procurement during the restricted period.

<sup>&</sup>lt;sup>2</sup> The period of time commencing with the earliest written notice, advertisement or solicitation of a Request for Proposals "RFP", Request for Proposals "IFB", solicitation of proposals or any other method for soliciting responses from Offerors intending to result in a procurement contract by the Department, and ending with the final contract award and approval by the Department, and OSC (if required).

of principal employment and occupation of the person or organization making the contact, and whether the person/organization making the contact is the Offeror or is retained, employed or designated by or on behalf of the Offeror to appear before or contact the Department about the procurement. The Department's Report of Contact Form is attached as Form 1.

An Offeror that submits a proposal, proposal or other response to a Department RFP, IFB or other solicitation method must:

- Affirm that it understands and agrees to comply with these guidelines regarding permissible contacts during a procurement and the prohibition of inappropriate lobbying influence. (The Department's Affirmation of Understanding and Agreement is attached as Form 2.);
- Certify that all information provided to the Department with respect to the Lobbying Law is complete, true, and accurate. (The Department's Certification of Compliance is attached as Form 3.);
- Disclose whether any governmental entity has, within the prior four years, found the Offeror non-responsible due to a violation of the Lobbying Law or the intentional provision of false or incomplete information. (Included in the Vendor Responsibility Questionnaire.)

Further, all Department procurement contracts will contain a provision authorizing the Department to terminate the contract in the event such Certification of Compliance is found to be intentionally false or incomplete.

Any alleged violations of the Department's guidelines or the Lobbying Law regarding permissible contacts during a procurement and the prohibition of inappropriate lobbying influence will be reported to the Department's Ethics Officer for investigation. If there is sufficient evidence to indicate the allegation may be true, the Department shall give the Offeror reasonable notice that an investigation is ongoing and an opportunity to be heard in response to the allegation. At the Department's discretion, the opportunity to be heard may be provided either by giving the Offeror the opportunity to meet with the Department staff conducting the investigation or by convening a hearing before an impartial hearing officer at the Department's In either case, a written report including findings, conclusions, and a Albany office. recommended decision will be forwarded to the Commissioner or his or her designee for review and a final determination. A determination that an Offeror has knowingly and willfully committed such a violation may result in a finding that the Offeror and its subsidiaries are non-responsible and therefore ineligible for award of the procurement contract. A second determination of nonresponsibility for such a violation within four years of the first such determination may render the Offeror and its subsidiaries ineligible to submit a proposal or proposal or be awarded a procurement contract for four (4) years from the date of the second determination. The Department will notify the New York State Office of General Services ("OGS") of any determinations of non-responsibility or debarments due to violations of the Lobbying Law.

If you require further guidance on the new Lobbying Law, you are encouraged to visit the Advisory Council on Procurement Lobbying website at: <a href="http://ogs.ny.gov/Aboutogs/regulations/defaultAdvisoryCouncil.html">http://ogs.ny.gov/Aboutogs/regulations/defaultAdvisoryCouncil.html</a> where Frequently Asked Questions "FAQ's" adopted by the Council have been posted.

# NON-COLLUSIVE BIDDING CERTIFICATION REQUIRED BY SECTION 139-d OF THE STATE FINANCE LAW

BY SUBMISSION OF THIS PROPOSAL, ANY PROPOSER AND EACH PERSON SIGNING ON BEHALF OF ANY PROPOSER CERTIFIES, AND IN THE CASE OF A JOINT PROPOSAL, EACH PARTY THERETO CERTIFIES AS TO ITS OWN ORGANIZATION, UNDER PENALTY OF PERJURY, THAT TO THE BEST OF HIS/HER KNOWLEDGE AND BELIEF:

- [1] The prices in this proposal have been arrived at independently, without collusion, consultation, communication, or agreement, for the purposes of restricting competition, as to any matter relating to such prices with any other Proposer or with any competitor;
- [2] Unless otherwise required by law, the prices which have been quoted in this proposal have not been knowingly disclosed by the Proposer and will not knowingly be disclosed by the Proposer prior to opening, directly or indirectly, to any other Proposer or to any competitor; and
- [3] No attempt has been made or will be made by the Proposer to induce any other person, partnership or corporation to submit or not to submit a proposal for the purpose of restricting competition.

A PROPOSAL SHALL NOT BE CONSIDERED FOR AWARD NOR SHALL ANY AWARD BE MADE WHERE [1], [2], AND [3] ABOVE HAVE NOT BEEN COMPLIED WITH; PROVIDED HOWEVER, THAT IF IN ANY CASE THE PROPOSER(S) CANNOT MAKE THE FOREGOING CERTIFICATION, THE PROPOSER(S) SHALL SO STATE AND SHALL FURNISH BELOW A SIGNED STATEMENT WHICH SETS FORTH IN DETAIL THE REASONS THEREFORE.

[AFFIX ADDENDUM TO THIS PAGE IF SPACE IS REQUIRED FOR STATEMENT.]

Signature	
Name (Typed)	
Company Position	
Company Name	
Date Signed	
Sworn to before me this	
day of	, 2012
Notary Public	
Signature	
Name (Typed)	
Company Position	
Company Name	
Date Signed	
Sworn to before me this	
day of	, 2012
Notary Public	

## MACBRIDE FAIR EMPLOYMENT PRINCIPLES

#### STIPULATION

Chapter 807 of the Laws of 1992 prohibits a State department from contracting for the supply of goods and services or construction with any **Contractor** who does not agree to stipulate that it either has no business operations in Northern Ireland, or if it does have such business operations, it shall take lawful steps in good faith to conduct such operations in accordance with the MacBride Fair Employment Principles.

# PLEASE READ AND INITIAL EITHER STATEMENT #1 OR STATEMENT #2. DO NOT INITIAL BOTH STATEMENTS.

1. The Contractor, and any individual or legal entity in which the Contractor holds a 10%
or greater ownership interest and any individual or legal entity that holds a 10% or greater
ownership interest in the Contractor has no business operations in Northern Ireland.
O. The Contractor and any individual and antity in which the Contractor holds a 400/
2. The Contractor, and any individual or legal entity in which the Contractor holds a 10%
or greater ownership interest and any individual or legal entity that holds a 10% or greater

Principles and shall permit the independent monitoring of their compliance with such principles.

Dated: