

Exhibit 4

Information Security Requirements

Legal and general security requirements, access, and notifications

S-01 The contractor must comply with NYS Technology Law, including the Internet Security and Privacy Act, and will be responsible for any notifications required by Law. Any notifications must be approved by the AGM.

S-02 The contractor must notify the AGM of any suspected or actual data breaches involving any Department data within 24 hours of discovery.

S-03 The contractor must comply with the most recent version of NYS' Office of Cyber Security Information Security Policy – Cyber Security Policy P03-002.

S-04 Access to AGM data must be restricted to those contractor employees with a need to access the information. The contractor will maintain a list of all its employees who have had access to AGM data, and supply this list to the AGM upon request.

S-05 AGM data may not be made available to any other person or organization except as described in this document and the contract or as otherwise authorized by the Department in writing.

S-06 All confidential information must be encrypted using a FIPS 140-2 validated system except when stored on physically secured servers at the contractor's premises.

S-07 In the event that any part of the work is subcontracted, the contractor is responsible for all requirements identified in this document.

Payment Card Requirements

S-08 The contractor is responsible for meeting the requirements of the current PCI-DSS merchant standards.

S-09 The contractor is responsible for maintaining the system to be compliant with PCI-DSS throughout the life of the contract.

S-10 The vendor will provide the AGM with documentation certifying compliance, and with a list of equipment in-scope for PCI-DSS upon request.

S-11 The vendor will hold harmless the AGM and NY State for any loss associated with a breach of data from the system.

Web based applications

S-12 Web based portions of the system must comply with NYS's Mandatory OFT Technology Policy NYS-P08-005, Accessibility of Web-Based Information and Applications, or be specifically approved for specific exceptions to this requirement in writing by AGM.

Availability

S-13 The contractor must immediately notify the AGM verbally and via email upon learning of any situation expected to adversely affect the system usage, and of the anticipated downtime.

S-14 The contractor must submit a written description and a recommended resolution within three business days of learning of any situation expected to adversely affect the system usage.

S-15 The contractor must provide and maintain all hardware and software necessary to perform the required services.

S-16 The contractor must notify the AGM in writing of any scheduled system maintenance and what is being performed.

S-17 All system data will be the property of AGM and will be available to AGM in a usable electronic format upon request at no additional charges. At the end of the contract period, all data will be returned to the AGM and all copies held by the contractor will be destroyed. Contractor will certify in writing destruction of AGM data. AGM has the right to withhold payment to contractor if AGM's data is not released to AGM as set forth herein.

S-18 The contractor will protect AGM data from access from any other customer or third party.